

# Annual Report 2009-10



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#### **CORP BOARD & EXECUTIVE COMMITTEE**

Bishop Elia Pradeep Samuel, Chairman

Nirmal Chandappa, Director

#### **EXECUTIVE COMMITTEE**

Rev. James V. Kumar Mr. Rammohan Ghatge Ms. Joyce Savel

#### **BOARD MEMBERS**

Rev. S. Retnamony Rev. D. G. Jadhav Mr. Rajshekar Abraham Dr. Sheetal Daniel Kale Mr. Anil P. Ahaley Mr. Suneel Rahator Ms. Mallika Varghese

CORP's General Body meets once per year to transact the budget, statements of report and to conduct future planning for the organisation.

The Executive Committee meets at minimum four times per year to plan and implement the various activities of CORP's programmes.

Registration with Charity Commissioner, Mumbai Societies Registration Act, 1860: Bom-338/77

Bombay Public Trust Act No: F-4582 (Mumbai)

**Details Foreign Contribution Regulation Act** 

Organisation registration No: 083780064 Registration Valid upto: It is permanent

Date of original registration: 10th August 1977

Nature: Social

Tax exemption under section 80G of the Income Tax Act

DIT(E)/MC/80G/1292/2009-10

Permanent Account Number: AAATC1150F

## **Letter from the Director**



Dear Friends,

It is indeed a great pleasure to present the 2009-10 Annual Report for the Community Outreach Programme (CORP). This report features our performance and accomplishments of the past year towards the development of underprivileged children, youth and women.

CORP started in 1977 with 40 children and a small project in Dharavi, Asia's largest slum. In the years since our founding, we have reached out to over one million women and children, across 13 slum communities in greater Mumbai, and grown manifold towards the holistic development of the poorest of the poor. Today, there is no greater joy than knowing that we have enriched and touched the lives of needy children and their families! CORP believes and works for quality, not for numbers, and we constantly endeavour to bring changes for the betterment of the residents of the communities we serve, based upon their needs, whenever required.

Once again, it is the time of the year when we stop and look back at our achievements over the past year. Despite economic crises, climate changes and other factors, by God's grace, CORP had a very blessed and fruitful year. The year began with the visit of our friends from the VIM team, Davis United Methodist Church, California. Throughout the year, we received new sponsorships for our needy children and we reconstructed two of our centres in Jogeshwari and Virar enabling us to run our programmes more smoothly. Our eldest girls from the Sharanam Centre had a unique opportunity to develop and hone their office skills this year when they traveled by plane to Chennai for a 2-week professional training programme sponsored by the Aasha Foundation and RR Donnelley. In addition, a group of 23 deaf and mute children from our Shalom Centre traveled by train to Kolkata to participate in the National Youth Festival organized by YMWS; their performance was very much appreciated.

It is also noteworthy to mention that 10 hearing impaired children at the Shalom Centre passed their 10th standard exams with distinction. These children had completed all their prior studies in vernacular language programmes (Hindi and Marathi medium) and are now attending English-medium colleges. Further, two girls and six boys are undergoing training in computer courses, while one of our girls, Bharti Nair, has a photography internship with Midday, one of Mumbai's largest newspapers.

There were many other noteworthy highlights of the year. The Crime Investigation & Social Welfare Branch of the Mumbai Police recognized CORP's Family Counselling Centre. My team members and I enriched our experience, knowledge and networking through conferences and training programmes organized by VIBHA, Global Fund for Children and other partner NGOs. And significantly, over 300 volunteers visited and enhanced CORP's different projects this year. In addition, we launched a new website at http://www.corpindia.org.

I would like to personally thank Mr. Deval Sanghavi, President of DASRA for a donation of Rs.10 Lakhs to the Corpus fund; Mr. N. Thomas Rajkumar, Director of HCDI; Karen Doff and Jennifer Ryan, Founders of the Aasha Foundation; Mr. & Mrs. Ashank Desai, Mastek Corporation; and Mr. Paul Folmsbee, U.S. Consul General in Mumbai for visiting our Sharanam Centre.

I sincerely thank all our donor agencies, corporate partners and committed volunteers for supporting our work. I also wish to thank our many visitors for having spent their valuable time with our children, speaking and listening to them and thereby bringing cheer and joy. As Director, I am indebted to our committed and dedicated staff for making sincere efforts throughout the year, making a difference in the lives of others through successful implementation of our programmes.

I am particularly thankful to our Bishop Dr. Elia Pradeep Samuel and Madam Monica Samuel and CORP's Board Members, without whose guidance the future would not be so bright.

We look forward to your continued support to ensure that no child or human is left out on the streets to face a harsh world, due to poverty, lack of care and affection. *Everyone deserves a future*.



Nirmal Chandappa Director



## **Overview**

**The Community Outreach Programme (CORP)** was registered in India in 1977 under the Societies Registration Act, with a mission to provide a platform for the holistic development of women and children. At CORP, we believe that self-sufficiency, not dependence, is the key to a life of dignity and self-respect. It is this belief that gave birth to CORP more than 30 years ago, and it continues to be the common thread that binds all our activities across our 20 centres and staff of more than 65 team members.

Our community centres are the heart of the organization. Located in 13 disadvantaged neighborhoods across greater Mumbai, these community centres provide residents with comprehensive critical support that is focused on supporting at-risk children and empowering women. Through our community centres, we provide residents with access to quality education, shelter, nutritious meals, access to health services, and the means to better lives through vocational and job skills training.



#### **OUR MISSION STATEMENT**

We have a long-standing motto of 'Give a man a fish and he will live for a day. Teach him to fish and he will live a life time.' This motto runs through the backbone of our operations and vision for the future. Our vision is to facilitate fully functioning and socially responsible communities. To achieve our vision, we provide access to fundamental social services such as education, health care, nutrition and vocational training in order to enable families to pull themselves out of poverty and become self-reliant, independent and socially responsible.

#### **OUR OBJECTIVES**

- To create an awareness of self-worth.
- To provide facilities for improving the conditions of life specifically for the poorer sections of society.
- To stimulate self-reliance and self-development in local communities.
- To encourage, train and enable local people to assume community responsibilities.
- To encourage all segments of society, irrespective of caste, creed, religion or economic situation to cooperate on long-term development.

# Since 1977 the Community Outreach Programme has reached over 1,000,000 women and children in 13 slum communities across greater Mumbai.

2009 SNAPSHOT	No. of Centres	No. of Beneficiaries*					
Education Programmes							
Crèches (Daycare) and Pre-school	14	1,350					
Non-formal Education	6	300					
Tuition (Tutoring) Classes	6	270					
Programme for Abandoned & Vulnerable Children	^	,					
Shelters for Street Children	3	80					
Physically & Mentally Challenged Support	2	140					
Women's Programme							
Self-help Groups	12	690					
Adult Education	4	78					
Income Generation Programme	2	64					
Vocational Training		•					
Professional Trade Courses (i.e. welding, motorcyle repair)	1	16					
Tailoring Classes	7	160					
Beautician Courses	2	44					
Embroidery	2	38					
Mehendi	3	65					
Jewellery Making	3	58					
Community Support	•						
Health & Social Awareness	20	21,350**					
Nutrition	20	1,500					
Senior Citizen Group	8	250					
Family Counseling Centre	1	126					
	TOTAL	26,579					

- \* Beneficiaries include all the persons CORP has worked with throughout the year.
- \*\* The total number of beneficiaries includes participants from all Health camps, as well as routine care through CORP centres.



#### Bishop Dr. Elia Pradeep Samuel, Chairman, CORP

We are indeed proud that CORP has grown from its humble beginning over 30 years ago into a multifaceted organization that successfully reaches out to the under-privileged in Mumbai's society. Our grassroots start has steadily increased into a sustainable, holistic community-based solution. We endeavor to continue to grow this great work. Thanks to all the support and encouragement we have received from our friends and partners in India and around the globe. Without everyone's hard work, dedication and caring we would not be able to provide these programmes and help create a better life for the citizens of Mumbai.

# everyone deserves to celebrate





# Our Programmes



## **Education**

Access to a quality education is a critical determinant in the future opportunity, success and potential of a child. Through our community centres, we provide disadvantaged families with critical educational support for their children of all ages. Our education programmes include crèche (daycare), pre-school, afterschool tuition (tutoring) classes, and educational support for school dropouts.

#### **CRÈCHE (DAYCARE) & PRE-SCHOOL**

The first few years of life are imperative for a child's future learning potential. It is during these first few years that there is an opportunity to break the intergenerational cycle of impaired education for children of poor families. We are actively breaking this cycle and providing parents with a "ray of hope" for their children's futures through our 20 crèche (daycare) and pre-school programmes located in some of the most poverty-striken areas of Mumbai.

In the current 2009-2010 school year, more than 1, 350 young children of working mothers are enrolled in our day centres where they are provided with a foundational education to prepare them to attend formal school. These children, between the ages of 8 months and 5 years, are provided with a daily nutritious meal, access to basic healthcare for proper development, and education in basic cleanliness and hygiene. Significantly, they are provided a safe and caring environment during the day, allowing their parents to go to work to support the family.



#### **TUITION (TUTORING) CLASSES**



Many school children from disadvantaged backgrounds have outside factors that impact their performance in school. These factors include parents who are illiterate or otherwise incapable of helping them with their studies; small houses lacking privacy or a suitable space to concentrate on studies; or crowded municipal school classrooms where students are unable to receive individualized attention.

We provide support to these children to help them succeed in their studies through afterschool tuition (tutoring) programmes in 6 of our community centres. In these programs, children are provided with an environment conducive to learning, individualized attention, and homework assistance, in addition to supplementary nutrition. This year, more than 270 school children have benefited from our afterschool programmes.

#### NON-FORMAL EDUCATION FOR DROPOUTS

Financial pressure, household responsibilities, younger siblings requiring care, uneducated parents, neglect, and poor past performance are just some of the many reasons why a child from a disadvantaged background might drop out of school.

In 6 of our centres, we provide non-formal education programmes for school dropouts. Our programmes provide educational basics, including basic literacy and math tools which are useful in daily life, as well as individualized attention and recreational activities which help to encourage and motivate our students. We also help to prepare them to return to school if possible. This year, more than 300 children participated in these programs.



everyone deserves to learn



## **Shelter Homes for Children**

Of all the deprived children in our society, the street child is the most vulnerable. There are many such children living in Mumbai who have been abandoned, orphaned, victimized by abuse, or who are the children of parents who are unable to provide safe care and a roof over their heads. For the vulnerable children in the communities we serve, we provide a safe, permanent home in one of our 3 residential shelters. Our goal in running these full-time shelters is to provide a home-like environment where the joys of childhood can be found alongside the fundamentals of education and a safe, secure environment. The children who live in our homes were previously denied the rights to a normal childhood; however, through our programmes, they are provided a platform to showcase their inner resilience, overcome their pasts and participate in making decisions about their futures.

80 children currently reside in our 3 permanent residential shelters where they are provided with nutritious meals, education through schools in the community, tuition (tutoring) support, counseling and access to healthcare, alongside recreational and creative opportunities and nurturing care.

#### THANE HOME FOR CHILDREN



Located in one of Mumbai's major suburbs, our Thane Home for Children was established in 2007 in response to a growing need for a safe residential environment for the children of commercial sex workers in the area. Today, 30 young girls and boys reside in this centre.





#### **REAY ROAD HOME FOR BOYS**

Located in south Mumbai, our Reay Road Home for Boys was established in 1998 in response to a growing number of boys in the community being neglected by their families or living on their own in the street. Today, 20 boys reside in this centre.





everyone deserves a safe place



#### **SHARANAM CENTRE FOR GIRLS**

Our flagship residential shelter is the Sharanam Centre for Girls, a small permanent residence for girls that opened its doors to children in need in 2000. Located in Mumbai's Dharavi slum, Sharanam provides a permanent loving home for 30 girls who were formerly homeless, destitute, neglected or abandoned.

The girls receive individualized attention, attend quality schools outside the home, speak English, are computer literate and are accomplished dancers and artists. They are encouraged to think independently, to develop their talents within and beyond education and to consider their dreams for the future. Our vision is that these children will complete their 12th standard, attend university or quality non-degree training programmes, and lead independent, productive, full lives.

Our Sharanam Centre is unique in its family environment and in the opportunities that are provided to the girls. They are well-integrated into mainstream Mumbai, and well-aware of the broader world around them. **Their futures are bright.** 

#### 2009-2010 Events, highlights and accomplishments:

- Yoga classes for the girls were launched this year and all of the children now participate in yoga 3 days a week. In addition, a volunteer-led football programme was launched for the younger girls who now spend 1-2 hours a week playing football on Sunday afternoons.
- The eldest 7 girls (10th-12th standard) traveled by plane to Chennai in May 2009 during their summer vacation for a 2-week professional training programme sponsored by the Aasha Foundation and organized by RR Donnelley & Sons. The girls learned about office and document processing jobs, interacted with young Indian professionals, and received training in English, technical skills and presentation skills.
- Throughout the year, each child enjoyed a special birthday, with personal birthday cards, small gifts, and letters in English sent by 3 different groups of girls in the United States and Europe.
- Paul Folmsbee, the United States Consul General for Maharashtra and Pune, visited Sharanam in October 2009 and several months later he hosted the girls at the consular residence for an afternoon of outdoor sports activities and pizza.
- The girls received quality English-language support from a professional teacher who comes 4 days a week for the children in 2nd-10th standard, while the older girls attend outside English classes 6 days a week.
- The girls performed at major dance events in Lions club, North Mumbai and won 1st prize. Performed dance at Giraon Chowpatty Celebration of Christmas where over 50,000 people present.
- Several of our children successfully transitioned from attending Hindi-medium schools through the 10th standard and moved to English-medium junior colleges for the 11th. Two children are nearing completion of their 12th standard.
- One of our girls is a developing photographer who participated in a unique 3-month photography internship at Midday, one of Mumbai's largest newspapers.
   Another of our girls is undergoing training in computer courses including web design, Java and C++.
- During the year Sharanam Centre had many volunteers and visitors from Mastek Foundation, Citibank, Methodist Churches and friends.









everyone deserves to smile



# **Community Support**

Beyond education and shelter programmes for children, we also run programmes that support many other needs of the residents of the communities we serve. Our community centres have programmes for senior citizens, for women, for families, for residents seeking vocational training, and for physically and mentally handicapped children and young adults. Our holistic approach to providing services across the multi-layered needs of a community is tightly connected to our goal of enabling families to pull themselves out of poverty to become self-reliant, independent and socially responsible.

#### **PHYSICALLY & MENTALLY CHALLENGED SUPPORT (Proj. No. 22514)**

The hearing impaired and physically and mentally challenged children of poor families face significant hardships. Their families often cannot provide needed medical care or medical equipment, and they may not be able to provide their children with the extra care, encouragement and support required. CORP is presently working with 140 physically and mentally challenged children, out of which 127 children are attending special schools and also participating in various activities.

Our Shalom Centre (Project No. 22514) in Matunga runs a day programme for these children with an emphasis on their total development along with their family, and a goal of helping these children lead mainstream lives and achieve their goals. Through our programme, the children engage in creative activities (singing, dancing, drawing), receive nutritious meals and regular medical care including provision of hearing aids and prosthetics, and most importantly enjoy a sense of community and belonging. They are also supported in their education. We are proud that 23 hearing impaired and mute children from the Shalom Centre were invited by Mr. Shourabh Mukerji (Founder, Children Foundation School in Kolkata) to participate in a national dance competition. They traveled as a group by train to Kolkata. The group was chosen to perform on the final day and were appreciated very much. Also, we are proud that this year, 10 hearing impaired and mute children from the Shalom Centre passed their 10th Standard exams with distinction honors.





10th Standard Results	
Mohammed Iqbal Shaileh	79.53%
Manesh Kumar Venka	77.84%
Mohammed Samir Dastagir	79.84%
Dipesh Ramnik Solanki	73.69%
Rajkumar Jayaswar	76.00%
Charam Kahr	76.15%
Laxmi Kedare	76.00%
Maria Kalpunj	76.61%
Pallavi Gorivale	70.00%
Yashoda Iyer	76.00%
Ganesh Mohan	45.69%

#### **SENIOR CITIZENS GROUP**

The elderly residents of poor communities face a wide range of challenges and worries. With increased medical needs, they often find it difficult to adjust to their deteriorating health. They may have become a burden to their families or lack care from their family members. Having spent their lives working menial jobs, they have little or no savings, continuing to work in laborious jobs to survive. They become isolated and lonely. To combat these problems, we run programmes for senior citizens at 8 of our community centres. Over 300 seniors attend our programmes regularly to spend time with others, receive medical support, seek help from our social workers, and engage in recreational activities.

This year, we conducted many noteworthy programs, including an Eye Check-Up Camp, attended by 300 seniors with 60 cases of cataracts identified and treated. We also distributed blankets to seniors in our programmes to help keep them warm during Mumbai's cooler winter months. And most significantly, we organized a 2-day overnight outing, attended by 200 seniors, at the Kamangaon Campsite in Vasai. This outing provided a unique opportunity for the elderly to take a break from their daily lives and watch films, enjoy games and activities like "Kabaddi", play on the playground, and enjoy the fresh air of the surroundings.





everyone deserves to be loved



#### **HEALTH, SOCIAL AWARENESS & NUTRITION**

Health, social awareness and nutrition are critical components of all of our programmes. All of the women, children and seniors attending our educational, residential, and support programmes receive medical check-ups, medical care, and nutritious meals. **In fact, every day we feed more than 1,500 children.** 

However, we also offer broad community-based health, social awareness, and nutrition programmes to combat the larger problems facing our communities such as anemia, malaria, tuberculosis, HIV+/AIDS. Through our programs, which include house-visits by health workers, health camps, and awareness programs, we strive to provide preventative guidance, early detection of illnesses and treatment.

Significant components of this year's programmes include: 3,100 people attended our malaria check-up camp, with 308 cases identified and treated; 502 women were treated through our monthly visits by gynecologists; we hosted awareness programmes on "Health Day" and "World Population Day" including films, posters, and road/street plays; and we hosted cooking classes to teach women about low-cost, balanced meals.

Types of Camps	No. of Camps	No. of Beneficiaries	No. of Cases	Resolution
Malaria	20	3,100	308	211
Skin	16	2,370	312	180
General Check-up	19	1,020	58	42
Eye	13	488	120	80
Dental	16	390	36	40
Gynecologist	14	502	29	22
Immunization	72	5,040	-	-
Cancer	10	921	53	30
HIV/AIDS testing	7	496	17	14
Leprosy	10	600	4	3
TOTALS	197	14927	937	622



#### OTHER PROGRAMMES FOR WOMEN

We offer several other programmes to develop, support and sustain the women in our communities.

**Adult Education Programmes** operate in 4 of our community centres for women who did not receive formal educations to provide them with basic education, including literacy and basic math skills. This year 78 women attended these programmes.

**Income Generation Programmes** operate in 2 of our community centres to provide women with the opportunity to work and earn. This year, for example, women in these programmes did the tailoring and stitching of school uniforms sold to students. 64 women benefited from this programme.

**Self-Help Groups** operate in 12 of our community centres and provide women with an avenue to save money and lend money to one another in an informal environment. In addition to helping the women learn how to better manage their finances and save for the future, we also provide information about government assistance programmes which they might qualify for. Nearly 690 women are currently a part of our self-help groups.



everyone deserves someone to talk to



# **Community Support**

#### **VOCATIONAL TRAINING**

Many women living in slum communities are illiterate or have limited education. They are often confined to traditional roles in the home, taking care of their families and their households. They have limited opportunities to express themselves, learn new skills, contribute financially to the family, or enjoy any form of independence.

To give these women new opportunities to earn and to motivate them to think differently about their futures, we offer a number of vocational courses for tailoring, embroidery and jewellery-making as well as beautician and mehendi courses. The skills acquired from our programmes provide women with the ability to seek outside employment or to work from their own homes providing services to their neighbors in the community. This year, 365 women were enrolled in our courses and many women from our tailoring classes received outside employment opportunities in the garment industry.

At our Talegaon Training Centre, we also offer vocational and technical training programmes for teenage boys and young men to promote their future self-sufficiency. In partnership with the Methodist Vocational Training Institute, male school dropouts, children from villages and street children receive training in 2/3 wheeler mechanics, electric wiring, motor rewinding, spray painting and welding. Our fully-operating garage enables the participants to practice their trades. More than 400 young men have participated in these training programmes since 1995.

Type of Training	No. of Centres	Course Duration	No. of Beneficiaries
Tailoring	8	1 year	160
Beautician	2	3 months	44
Embroidery	2	3 months	38
Mehendi	3	3 months	65
Jewellery-making	3	2 months	58
Welding	1	1 year	7
Motorcycles	1	1 year	9
		TOTAL	381



#### **FAMILY COUNSELLING CENTRE (FCC)**



Many of the women in our communities face significant difficulties in their home life including problems with young marriages, abusive husbands, family disputes, and in-law relations. In many circumstances these problems involve legal or police intervention. Our Family Counseling Centre works with these women and their families to provide information and advice and help them during disputes and crises. The centre is staffed by counselors with social work training and knowledge of the legal system. The types of cases that are often tackled include dowry issues, harassment by in-laws, extra-marital relationships, and property disputes.

Our programme is supported by the Maharashtra State Social Welfare Board and CSWB, and we have been recognized by the Crime Investigation & Social Welfare Branch of the Mumbai Police who now refer cases directly to us. This year, there were 126 cases registered, 63 old cases followed-up, and 123 cases settled by the efforts of our staff. 66 cases are currently pending.

# everyone deserves to work



# **Community in Focus**

We operate community centres in 13 disadvantaged communities across greater Mumbai. Our presence in these communities is deep and comprehensive; our social workers and teachers know the neighborhoods, the residents, the business owners, and the histories in the communities in which they work. In each of these 13 communities, through our community centres, our staff delivers comprehensive support designed to meet the unique needs of each individual community.

#### **VIDYA SAGAR VIKAS KENDRA, THANE**

Thane is a city in Mumbai's north suburbs with a population of over a million and a half residents. The area is rapidly growing as migrants from neighboring states move to greater Mumbai in search of opportunity, and as residents of Mumbai move toward the suburbs in search of less expensive housing. Thane has large industrial areas, significant migrant populations, and vast slum areas, as well as a population of commercial sex workers.

Our Vidya Sagar Vikas Kendra project in Thane is a community development project that aims to provide holistic support for the children of commercial sex workers as well as physically and mentally challenged children. The project is unique as it targets not only children, but also their families. Our project is comprised of 3 community centres located in different parts of Thane's slum areas. This year, we impacted the lives of over 430 people in Thane slum communities. The programmes run by the project include crèche (daycare), non-formal education, self-help groups for women, women's development training, programmes for senior citizens, and residential shelter for children.

We are extremely proud of our achievements in Thane and of our work to improve the lives of these children and families. We aspire to give a new direction to these children and set an example of community welfare in Mumbai slums.

#### Presently:

- 140 children are enrolled in the crèche programme
- 85 youth are involved in the non-formal education programme
- 30 vulnerable and/or abandoned girls live in the residential shelter
- 175 women received different vocational trainings





#### Programme highlights this year include:

- All of our children were provided with supplementary nutrition, medical care and school fees as well as accessories such as bags, books, uniforms, shoes, raingear, etc.
- Many activities were organized including outings to gardens, a water park, and a vocational camp at Kamangaon in Vasai.
- A summer vacation camp was arranged for children aged 6-16 years. The children participated in dance, singing, arts and crafts
- A training programme on "Risks Reduction from disasters and climate change" was conducted for our women's group by Saritsa Foundation. Over 100 women attended the programme where they learned about techniques for surviving various natural and man-made disasters.



everyone deserves to laugh



## **Testimonials**

#### **CHILDREN**

#### Sanju / 5th Standard

"I was a resident of Jabalpur. Sad to say, my father who was a drunkard, used to beat me everyday, due to fear, I decided to run away from my home at night time and I arrived at Mumbai Central Railway station. On the next day, I met one didi and was admitted to CORP centre at Reay Road, which provided for all my needs. Also, the teacher and staff are very caring and I was taught how to read and write. At the centre, I did not have any problems at all. I am keen to study and I go school. I am staying at CORP centre since the past 5 years. My aim in life is to become a Driver."



#### Tejal / 9th Standard

"I was a resident of Gujarat. I stayed with my father and my step-mother but my step-mother was very rude and she ill-treated me and also made false complaints about me to my father. Hence, I decided to run away from my home. Now, I am staying at Sharanam Shelter Home for girls, which provides for all my needs and most importantly for giving me a chance to study. Besides, I learned dancing, singing and I participate in other activities. I wish to stay with CORP permanently since I get all the affection and care from all in Sharanam. The other girls at our centre are like my sisters. I want to become a Dancer, when I grow up."

#### Dharmendra / 4th Standard

"Sad to say, after the death of my father and grandfather, I stayed with my grandmother. When I was 12 years, my grandmother also passed away. My uncle and aunt took me to their house in Juanpur and they told me to do a lot of work at their house. I was fed up staying with them. I am keen to study but was unable to attend school. Hence, I decided to run away and I proceeded to Mumbai. I managed to get a job in a restaurant near Bandra station. After two months, I left this job and I came to CORP centre at Reay Road. CORP provides me food and all my needs. Also, didis here are very caring and good to me. They taught me how to read and write. I really consider myself lucky to be with CORP. After completing my studies, with CORP's support and encouragement, I wish to become a Doctor."





#### Sonam / 12th Standard

"I belonged to a very poor family, we did not have a place to stay nor food to eat or a chance for me to go to school. Sadly, my father left us. My mother went to work and I took care of my younger brother and sister. Since the past 10 years, I am staying at Sharanam Shelter Home for girls, which provides for all my needs. My Didi and Nirmal Sir takes good care and looks after me and we all stay like one family. At the centre, I have experienced joy and contentment and warmth, though I often remember and miss my mother very much. With CORP's encouragement and support, I hope to achieve my future goals. I want to become an Air Hostess or alternatively a Businesswoman."





#### Karen Doff and Jenn Ryan, Founders, Aasha Foundation

Eight years ago, in 2002, while on a brief business trip to Mumbai, we visited CORP's Sharanam Centre for Girls. It was easy to fall instantly in love with the children, their confidence, their positive outlook, their smiles. Over the years of subsequent visits, we established close relationships with the children and their caretakers and grew more impressed with Sharanam, and CORP's approach to providing disadvantaged children a viable future. They inspired us to form the Aasha Foundation. It is a privilege and a pleasure to partner with CORP as we raise funds and develop programmes to help these children achieve their dreams.



I think a unique aspect of CORP is that their team is very stable and many staff members have been with CORP for over 20 years. This is something that is not common in the non-profit sector. Therefore, their relationships with the communities have been generational and this allows them to actually understand needs and formulate programmes that are long-term solutions as opposed to short-term fixes.





#### N.Thomas Rajkumar, Director, Holistic Child Development India (HCDI)

The work of the CORP amongst the needy children deserves our high appreciation and recognition from all those who are concerned about the welfare of disadvantaged children in the slums of the city of Mumbai. We have seen a deep committment in their work and many innovative ideas from the leadership has given children hope to live under the most difficult circumstances. It is the attitude of selfless giving and faith in the Lord's Word which has made their work meaningful. We wish CORP the very best in their endeavour to protect the rights of the differently abled children especially the girls, with the project.

## In the Media



#### **ASPIRING PHOTO JOURNALIST**

#### **WINTER 2009**

Bharti Nair, a beneficiary and current resident of the Sharanam Centre for Girls took an internship at Midday newspaper in Mumbai. She is an aspiring photographer and now a confirmed photo journalist. Two of her shots were published in the newspaper.

IV WEDNESDAY, JANUARY 13, 2010 • MID DAY • MUMBAI





In tune with each other

#### **AIRTEL PARTNERSHIP**

#### **MAY 2009**

Bharti Airtel Limited partnered with CORP to donate 30 mobile PCO units to disabled children and adults in the Dharavi and Matunga slums. The story of the partnership appeared in serveral national newspapers, along with this photo of the Airtel CEO and CORP Director, Nirmal Chandappa.

#### back home to serve the underpriviledged here

#### Humaira Ansari

he came to India in 2002. Seven years later, 38-year-old Karen Doff is absolutely at home in the bylanes of Dharavi.

A US resident, Karen along with her colleague Jenn had first came to Mumbai on a business trip and was taken on a tour to Asia's largest slum Dharavi. She visited Sharanam, a shelter home project of CORP (Community Outreach Programme) which houses 30 girls

aged 5 to 18 years.

Inspired and touched by the effort of the NGO, Doff decided to do her bit for these children.

In 2005, Doff quit her well paying corporate job in the US to settle down in Mumbai. Living for close to seven years now, she along with Jenn has co founded Aasha, an organisation that raises funds for Sharanam. "My role at Sharanam is to help founder of Atma? founder of Atma? Bolding founded A tion that offers aid the field of childr from Australia, B Atma, everything j day she is glad that to help many local: gered her to plung "It was more like w she says. And she plunge. "Today we

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### Check out

www.atmamumbai.org/ www.sparcindia.org/ www.aashafoundation.org/ www.corpindia.org/



#### **PARTNERSHIPS WITH AASHA FOUNDATION & DASRA**

#### **MARCH 2009**

The Aasha Foundation's work with the Sharanam girls was featured in an article in DNA (a Mumbai India Newspaper).

#### **FEBRUARY 2009**

The Houston Chronicle in the United States interviewed the President of Dasra about his involvement in charitable projects, including Sharanam.









# **Our Financials**



#### **FORM 10**

#### FORM NO.10-B (See rule 17B)

Audit Report Under Section 12A(b) of the Income Tax Act, 1961, in the case of Charitable or religious
Institutions

Trusts or

\*I/We have examined the Balance Sheet of \_\_\_\_\_\_COM ANNUAL CONFERENCE)

\*I/We have examined the Balance Sheet of \_\_\_\_\_\_COMMUNITY OUT-REACH PROGRAMME (BOMBAY

(Name of the Trust of Institution)

as at 31<sup>ST</sup> MARCH,2009, and the Profit & Loss Account for the year ended on that date which are in agreement with the books of account maintained by the said trust or institution.

\*I/We have obtained all the information and explanations which to the best of \*my/our knowledge and belief were necessary for the purposes of the audit. In \*my/or opinion, proper books of account have been kept by the Head Office and the branches of the above named \*trust/institution visited by \*me/us so far as appears from \*my/our examination of the books, and proper returns adequate for the purpose of audit have been received from branches not visited by \*my/us, subject to the comments given below:-

#### AS PER NOTES ANNEXED TO AUDITED STATEMENTS OF ACCOUNTS

In \*my/our opinion and to the best of \*my/our information, and according to information given to \*me/us, the said accounts give a true and fair view:-

- in the case for the Balance-Sheet, of the state of affairs of the abovenamed \*trust/institution as at 31<sup>ST</sup> MARCH,2009, and
- in the case of the Profit and Loss Account, of the profit or loss of its accounting year ending 31<sup>ST</sup> MARCH,2009.

The prescribed particulars are annexed hereto.

PLACE: MUMBAI DATE: 12/06/09

# CHARTERED ACCOUNTAINE AICHURA (P.J.RAICHURA) (P.J.RAICHURA) PROPRIETOR.

#### NOTES:

- 1. \* Strike out whichever is not applicable
- This Report has to be given by -
  - (i) a chartered accountant within the meaning of the Chartered Accountants Act, 1949 (38 of 1949); or
  - (ii) any person who, in relation to any state, is, by virtue of the provisions of sub-section (2) of section 226 of the Companies Act,1956 (1 of 1956), entitled to be appointed to act s an auditor of the company registered in that state.
- Where any of the matters stated in this report is answered in the negative, or with a qualification, the report shall state the reasons for the same.



#### **BALANCE SHEET**

#### COMMUNITY OUTREACH PROGRAMME (MUMBAI ANNUAL CONFERENCE)

#### BALANCE SHEET AS AT 31ST MARCH, 2009

LIABILITIES	Sch No.	AMOUNT Rs.	ASSETS	Sch No.	AMOUNT Rs.
Other Earmarked funds	1	3,389,455.00	Fixed Assets	3	1,790,529.17
Other Earmarked lunus	1	5,505,400.00	Theu issets	"	1,750,025.17
			Investments	4	4,289,455.00
Other Liabilities					
For Expenses and Others	2	97,818.00	Advances and Deposits	5	87,458.00
		1	Income Receivable :-		
	10	į.	Interest receivable		392,802.26
		3	Rent receivable		4,500.00
			CSWB Grant Receivable		
	1		For Creches		423,840.00
			For F C C		171,000.00
Income and Expenditure A/c					
As appropriated during the year		3,571,399.95			
Add: Surplus during the year		425,690.15	Cash and Bank Balance	6	324,778.67
		7,484,363.10			7,484,363.10
					-

AS PER OUR REPORT OF EVEN DATE

CHU

No. F. 9506

MUMBAI

COMMUNITY OUTREACH PROGRAMME (BOMBAY ANNUAL CONFERENCE)

For P.J.RAICHURA & COMPANY CHARTERED/ACCOUNTANTS

(P.J.RAICHURA) PROPRIETOR.

PLACE : MUMBAI

DATED: 12/06/2009











#### **INCOME & EXPENDITURES**

#### COMMUNITY OUTREACH PROGRAMME (MUMBAI ANNUAL CONFERENCE)

INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31ST MARCH,2009

EXPENDITURE	Sch	AMOUNT	INCOME	Sch	AMOUNT
	No.	Rs.		No.	Rs.
Establishment Expenses	9	1,403,214.40	Donation Received	7	4,318,658.08
Depreciation	3	209,341.59	Grant from Central Social		
			Welfare Board of India		
Expenditure on the objects			I) Sanctioned during the year		
of the Trust		,	For Creches		847,680.00
Educational Expenses	10	4,337,515.05	For F.C.C.		228,000.00
and Medical Expenses		37,864.00	TDS on Interest		27,579.00
			FD Interest	4	315,256.87
		A	Bank Interest		16,894.24
		*	Rent earned		30,000.00
Surplus During the Year		425,690.15	Income from other sources	8	629,557.00
Significant Accounting Policies	11			'	
TOTAL		6,413,625.19	TOTAL		6,413,625.19
					-

AS PER OUR REPORT OF EVEN DATE

COMMUNITY OUTREACH PROGRAMME

(BOMBAY ANNUAL CONFERENCE)

For P.J.RAICHURA & CO. CHARTERED ACCOUNTAN

(P.J.RAICHURA)

PROPRIETOR.

PLACE : MUMBAI DATED : 12/06/2009 Chutye



#### **STAFF SALARY & BENEFIT ANALYSIS**

Gross Salary + Benefits (Per Annum)	Male	Female	Total
10,000 - 25,000 INRs.	1	12	13
25,000 - 50,000 INRs.	-	22	22
50,000 - 100,000 INRs.	3	17	20
> 100,000 INRs.	2	8	10
TOTALS	6	59	65





# The CORP Family



#### **OUR STAFF**

We strongly believe that staff development is the key to creating an impact. Many of our own staff members are themselves success stories: women from the disadvantaged communities we serve who have participated in our programmes and subsequently received the necessary training and development to join our team as full-time teachers and social workers.

Our staff have shown their dedication to our vision by their longevity, and have been with us for an average of 10 years. To give back to our staff members, we provide yearly staff outings, development programmes and ongoing training.



Whatever I have achieved for this organization, it is all because of the support and cooperation of the inspiring CORP staff. At Thane Centre, one of our HIV+ children, in spite of her illness and suffering, actively participated in our programmes until the last phase of her life. Her enthusiasm inspired me to go ahead in my work with zeal. The smile of mentally challenged Damyanti and also Manoj saying "Namaste Didi" in his stammering words increases my sense of responsibility. The laughter of the orphan kids of our Thane Shelter inspires me to work with renewed spirit. I hope that CORP's whole team including myself will see our organization always on the epitome of success by working in a positive direction. - Hasina Anand, Social Worker, Thane. With CORP for 27 years.

In the beginning, I worked with the physically challenged, deaf and mute kids at Shalom Centre. In the year 2000, Sharanam Centre for street girls started. I felt a strong desire to serve the orphans and destitute children. I was moved at the sad plight of these needy children, especially when 5 year old, Chanda, told me "I do not want to call you Didi but I want to call you Mummy", since Chanda, who is an orphan, lacked motherly affection and warmth. I felt highly emotional and then onwards, I acted more as a "foster parent" to the girls and not as "caretaker". At Sharanam, we all stay as one family. The progress and well-being of the girls is my biggest treasure. At Sharanam, I have found peace and contentment and Sharanam is everything for me. - Sharda Nirmal, In Charge of Sharanam Centre for Girls. With CORP for 13 years.

I thank God for giving an opportunity to work with the street children at Reay Road Centre. This year I have been promoted as Supervisor and I am fully in-charge of the centre. I am proud to work with the underprivileged children, no doubt, I will offer my best services towards their progress and well-being. Needless to say, CORP's encouragement enabled me to prove myself as an efficient social worker. I am very grateful to CORP and our Director, Nirmal Sir for trusting me and given me this responsibility. - Flora Chinnapan, Supervisor at Reay Road Centre. With CORP for 24 years.

I am proud to be a part of CORP. I hail from an economically backward family, living in the slums of Dharavi, where life was miserable, since there was no water supply, no electricity, no proper sanitation, no place for the children to enjoy basic necessities. In such miserable conditions, CORP acted as a "Ray of Hope" for many people of my standing. Initially, when I joined CORP, I worked as a volunteer and CORP imparted me training in various fields, such as Health Worker, Sewing Teacher and also Crèche Teacher. After, attending various training and development programmes through CORP, I started the first "Mahila Mandal" (Women Group), small scale production Units (enabling poor women to earn their livelihood) and also the Family Counseling Centre. At present, I am working as Social Worker and I am looking after 4 projects. Indeed, I am grateful to CORP, since throughout my life's journey till date, I was moulded from time to time to achieve my goal in life. - Rossamma David, Social Worker, Ambernath. With CORP for 30 years.

#### **OUR DONORS**

Without the contributions from these **funding agencies** we would not be able to provide the support and services that are essential to our mission and objectives. We sincerely thank each and every one of these organizations for their continued support and belief in the work that we do.













Christian Horizons Foundation, Canada













Smart Cube Pvt. Ltd.



VIM Team -Davis United Methodist Church California





#### **WE THANK YOU!**

**The Community Outreach Programme (CORP)** is what it is today because of the people who contribute to our ongoing efforts through donations of time, money and goods and services. We sincerely thank the following individuals, companies and groups for their support and encouragement of the work that we do.

Many thanks to CORP's Governing Board and the Executive Committee for their participation, encouragement, support and overall guidance and patronage.

We continue to grow and excel due to our collaborations with these **Partners**:

Accenture Company Mumbai Avehi Karnataka Bank Citibank Group
P.J. Raichura & Company Indian NGO.com Tata Institute of Social Sciencec, TISS Karmayog
GiveIndia Mastek Employees Magic Bus United Way

Integreon CASA - Church's auxillary for social action World Vision J. N. Hanchinmani, Central Treasurer, MCI

And, to the many individuals who have walked beside us through this journey.

#### **Individual Donors:**

Man Singh and Promilla Das Foundation Warner Memorial Methodist Marathi Vibhuti Sheth, Executive, Mastek Rev.R.Christodas, Tamil Methodist - India Re-Connect Church Kurla Foundation Church Parel **Andrew Marris** Mary Raphael Kandapal Harish Chandra Alok Agarwal Robinson Marathi Methodist Church Rev . S.Retnamony Prakash Bhavan Seva Sang Trust Johnson Thomas St.Thomas Methodist Tamil Church Sanjay Bapat David Crawford D.V.Prakash, Manager, CBI **HDFC Bank** Bhavana Tandvkar Ethiraj Naidu Salim Shaikh Anthony Raj Madhav, LIC **Divine Ministry** 

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Marei Laubert Ashish Goel Devi & Parents Charlotte

Neeta Kadam Sunny, Quality Agencies M.Y. Shaikh

#### Volunteers, Interns, Consultants & Visitors:

Dr. Rajeev PunjabiDr.K.R.KarnamDr. Renuka ZaveriDr. MahajanDr. Sheetal SabharwalDr. Monica GoelDr. Gautam GoelDr. Usha DesaiDr. Avani PunjabiDr. Prateek OswalDr. GayatriDr. Rita.S.Nichanaki

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Dr. Oommen Philip, Consultant, CHC Lo-an Tran, CHC Zankhana Patel, Vibha MCI

#### 2009 Annual Report Created and Produced by:

Design and Layout by Kathi Watson Printed by CREATIVE CONCEPTS, Bandra Photography by Karen Doff, Mark Lapwood, Bharti Nair and Kim Seidl.





# Get Involved.

Be a part of our Community. Volunteer. Donate. Raise Funds. Visit.



#### **SPONSOR A CHILD**

Create a better life for underprivileged children by joining our Monthly-Giving Programme. Your gift of just Rs. 50/per day (Rs.18,000/- annually) will enable a needy child to receive access to a quality education, healthcare and nutrition.

Your contribution to our sponsorship programme will help a needy children to complete their education and move forward toward a successful career and a productive future. What your contribution will provide:

- School fees, uniforms, books and supplies
- Counseling services
- Basic computer courses
- Recreational activities including dance, music, theatre and summer camps
- Access to healthcare
- Sponsorship programmes for higher education

Your tax-deductible contribution will help us to change lives, build stronger communities and make a lasting change in Mumbai.

Donations to CORP are exempt u/s 80-G of the Income Tax Act for Indian taxpayers.

# **Community Outreach Programme**



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