Community Outreach Programme
(A project of Bombay Regional Conference, MCI)

Annual Report 2010-11
Dear Friends,

The 2010-11 Annual Report is very special to me as it commemorates 20 years of my journey with Community Outreach Programme (CORP). I began working here as a volunteer and became a full-time employee in 1991, which allowed me to be part of CORP’s wonderful family. Today, I do not consider my job as work but more of a passion to serve underprivileged children and women of our society. I have had many achievements in my years at CORP and I believe that the success and accomplishment of the children is my biggest treasure and joy.

As you read this year’s annual review, which is CORP’s 34th anniversary, it will give you a clear idea of how the resources we receive, assist us in transforming the lives of children and women experiencing truly horrific levels of poverty and discrimination. Our programmes are focussed on the holistic development of all our beneficiaries. We continue to work across 13 different slum communities and aim to keep growing and reaching out to a larger target audience in the coming years.

During 2010-11, we supported over 5,000 families and our total number of beneficiaries reached 27,946, which is an increase of 1,387 from the previous year. This figure demonstrates our commitment towards improving the quality of life and living conditions for the poorer sections of society.

CORP is dependent on your efforts and generous donations for the development of children. I would like to share with you, brief details about the individuals, whom I have known since they were 6 years old. With the support of CORP they have now completed their studies and become self-reliant.

Anil Kondvilkar is physically challenged and has been supported by our Shalom Centre since childhood. Now, he is a very determined 26-year old working as a successful interior designer. He has high hopes for his future. Selvaraj who is physically challenged too, has been supported by Shalom since childhood has recently completed his B.Com. Now, he is undergoing training at Deutsche Bank, Mumbai, and intends to work in the financial sector. Further, two of our girls from Sharanam Centre, Sonam and Indira, have taken the 12th standard exam and are now training to be professional nurses.

I am proud to mention that this year, CORP started specialised teacher’s training for women of the slum communities. There are 20 teachers who completed the course and graduated on 8 March, 2011, being ‘International Women’s Day’. At present, 35 women are undergoing the teacher’s training.
During this year, we were privileged to have hosted some very prominent visitors. It was a great honour to host the US Ambassador to India, Mr. Timothy Roemer, who visited our Sharanam Centre in May 2010. Our guests interacted with the children and praised their skills. We were delighted that Mr. Roemer mentioned to us that he would share this experience with the US President, Mr. Barack Obama. CORP was also honoured with the visits of the British Deputy High Commission and US Consulate staff to our different projects. All the visitors spent time with the children and commented on the value of our services towards the local communities. Across 2010, we also received regular visits from State and Central Government officers and they appreciated our programmes. Besides, we regularly invite our funding partners, namely HCDI, GFC, Aasha, Dasra, Vibha, and Central Social Welfare Board, Government of India, and Maharashtra State Social Welfare Board to visit our projects. They witness the positive work carried out by us with their invaluable support.

Furthermore, this year we were successful in forming new partnerships with funding agencies, like Sahayak, Enjoy Life Foundation, Disha Foundation, Annika Linden Foundation (ALF). We are very grateful to all our funding partners.

I would like to thank all our donor agencies, corporate partners, and committed volunteers from across the globe for their support to our work. I also wish to extend my gratitude to our many visitors, who spent their time during the past year, engaging and interacting with our children.

With your continued support, CORP together with the volunteers and supporters, strives to transform the lives of these children who have no voice of their own. During the coming year, we are determined to garner further support, enabling our projects to grow and develop. Any level of support is invaluable to us, just 1 US Dollar or Rs 40 ensures a child gets a nourishing snack so that they can study without feeling hungry. I request all of you to please engage in our work through volunteering, visiting, supporting or donating, thereby ensuring needy children like Anil, Selvaraj, Sonam, and Indira attain their goals in life. I thank you very much for all your help in transforming the lives of underprivileged, disabled, orphaned, exploited, and neglected children.

Nirmal Chandappa
Director
Community Outreach Programme (CORP) was registered in India in 1977 under the Societies Registration Act. Our mission is to provide a platform for the holistic development of children and women.

At CORP, we believe self-sufficiency, not dependence, is the key to a life of dignity and self-respect. It is this belief, which gave birth to CORP more than 34 years ago and it continues to be the common thread that binds our activities today.

Our community centres lie at the heart of the organisation. Beginning with only one centre and three staff members in Asia’s largest slum, Dharavi, we now work in 13 slum communities across greater Mumbai, with a total of 20 centres and over 65 staff members. Through our community centres, we provide residents with critical services, focussed on supporting at-risk children and empowering women. These services include access to quality education, shelter, nutritious meals, health care, legal services, vocational training, and workshops focussed on developing skills to foster self-dependency.

Our Mission Statement
Our long-standing motto is ‘Give a man a fish and he will live for a day, teach him to fish and he will live a lifetime’. Our motto remains at the heart of our operations and our vision for the future — the development of the communities so they can be safe, socially responsible and fully functional. In order to achieve this vision, we provide access to fundamental social services such as education, health care, nutrition, and vocational training to enable families to pull themselves out of poverty and become self-reliant.

Our Objectives
- To create an awareness of self worth
- To provide facilities for improving the conditions of life, specially for the poorer sections of society
- To stimulate self-reliance and development within communities
- To empower, train, and support local people to take responsibility within their community
- To encourage all sections of society, irrespective of caste, religion or economic status, to cooperate on long-term developments.
Our Communities
We operate in 13 different communities across Mumbai. Each of these communities is unique, and our staff members have an intimate understanding of the people, industries, and social issues of the particular communities in which they work. By forging strong relationships and growing with these communities over time, our social workers, teachers, and social care professionals are able to meet their needs better.

Since CORP’s inception in 1977, we have reached out to over one million children, women, and senior citizens across 13 slum communities in Mumbai.
Dharavi

Asia’s largest slum, Dharavi, lies on prime property in the heart of India’s financial capital, Mumbai. It is home to more than a million people. Many are second or third-generation residents, whose parents and their parents moved in several years ago.

Today’s Dharavi bears no resemblance to the fishing village it once was. A city within a city, it is an unending stretch of narrow lanes, open sewers, and cramped huts. What has always been representative in Dharavi, is the strong sense of community that naturally comes through sharing and living in close quarters with so many people. It is often the perception that people living in Dharavi do not work or spend their days begging on the street. Although this may be true for a small percentage of people, there are a large number of Dharavi’s 1 million people, who are in full-time employment, working in either one of Dharavi’s many factories or for an organisation based elsewhere in the city.

Dharavi is home to countless numbers of small industries and factories, which often produce goods and products for large high-street brands. Work is available to some and most people of the slum have some form of accommodation, albeit sometimes staying with up to 10 people in a small room. However, a large number of social and community issues still exist. Water and sanitation are huge problems; many people do not have running water and rely on nearby pumps, which often run dry. The community lacks the proper infrastructure for management of waste and sanitation. Of the 1 million people, many defecate in, and litter the small cluttered lanes, leading to large numbers of pests and insects, and in turn, illness and infection. Educational facilities do exist within the area, however these often fail to cater to all the children in the slum.

CORP has a presence in Dharavi since our inception in 1977. We now offer a range of services to the people of Dharavi including our flagship project, Sharanam Shelter Home, Crèche services and a range of educational programmes. Many of our staff reside in the slum and CORP values their local knowledge of community. We feel our staff members are in the best position to represent the community and its many developmental needs.
Thane

Thane is a city located to the north of Mumbai, with a population of over one and a half million people. The area receives a large number of migrants from all over India, who arrive in search of work and better opportunities. An increasing number of people from Mumbai are also moving to this area, due to increasing housing costs in South Mumbai. In addition to its large migrant population, Thane is known for its large industrial areas, vast slums, and large number of commercial sex workers.

Our main project in Thane focuses on the holistic development of the children of commercial sex workers. Working directly with these children, we are also able to support their families, thereby making a tremendous difference in the lives of those who rely on the sex industry to support their families. Our self-help groups for women aim to empower participants by giving them knowledge to keep themselves safe while working the sex industry. We also help them to take up alternative employment and vocational training. Further, at our Thane centre, we also support children with developmental disabilities. We are extremely proud of the work that we are doing at this centre and continue to reach out and provide invaluable support to women and children at risk. Our interventions are vital in ensuring that these individuals are offered opportunities they deserve through education, vocational training, and a safe and supportive environment.

Reay Road

Reay Road is located in South Mumbai, with a population of approximately 50,000 people from many states across India. They come from diverse cultural, linguistic, and religious backgrounds. The Reay Road area lacks facilities for formal education and quality healthcare. As a result, residents have to travel to neighbouring areas to access these services. To help address these problems, we provide educational facilities to enable children to study near their homes. We also run regular health screening camps, providing free checkups, medication and treatment for local residents who cannot afford to pay for such services.

Our main programmes at Reay Road consist of:
- A Shelter home, providing a permanent and safe home for young boys;
- Créche facilities, enabling mothers to work elsewhere, while their children are in safe hands and well cared for;
- Non-formal education classes to support the re-integration of school drop-outs into the mainstream; as well as vocational training;
- A senior citizens’ day centre to promote the inclusion of elderly in the local community;
- Personalised care and support for children with sensory and developmental challenges.
Abhijeet Shahu
I am originally from Orissa. My mother left my father as he was an abusive alcoholic. She became dependent on another man. I felt abandoned and decided to run away to Mumbai. Upon my arrival I began living on the streets and begging for food. I was stuck with this life for four months until a friend informed me about CORP’s shelter home in Reay Road. They agreed to support me and I have been here for four years now. CORP provided me with accommodation, food, education, clothing and health care. I study in the 9th standard and am very happy at Reay Road Centre. My ambition is to become a professional dancer.

Sheshnath Sharma
There were no facilities in my native place for studying. My Uncle promised me an education in Mumbai and I came here. However upon arrival, he treated me like his servant and made me do household chores. I decided to run away and I landed at Mumbai Central Station to seek out a shelter home for runaways. I was introduced to the staff in the Reay Road Centre and told them my story. I am with CORP since the past 5 years and the staff is very kind. I am studying in the 8th standard and am determined to achieve success. I wish to become an artist.

Anil Kondvilkar
I am with CORP’s Shalom Centre since childhood as I required support due to my physical challenges. Every year, I receive clothes, books, and money for my school/college tuition fees. CORP provided me with mobility too. I studied up to the 12th standard and successfully completed a two-year diploma in Interior Design. I am now working as an independent interior designer and am self-sufficient. I am 26 years old and owe my success to CORP’s support.

Selvaraj V
Since childhood I have received support from CORP’s Shalom Centre as I experienced difficulties with mobility. Every year, they provided me with new clothes, books required for my studies, and my college fees. I recently graduated with a B.Com degree from Mumbai University. I have also completed Diploma in Tax Management from Welingkar’s Institute, Mumbai. I am currently undergoing training at Deutsche Bank, Mumbai. I achieved success in life due to CORP’s financial support and encouragement. I am very thankful to CORP.

Deepali
I hail from a very poor family. My mother brought me to CORP’s crèche. Sadly, she passed away when I was only five years old. Subsequently, my father also died. A family friend took me to CORP’s Thane Centre and my sister and I were enrolled at the Shelter Home. I liked the Home environment; the didi’s are very caring and affectionate. I am now in the 7th standard and keen to complete my studies. I enjoy dancing and singing.

Chitra
I am from a poor family and as a child, I attended CORP’s crèche in Thane. My father is an alcoholic and has created many problems in the family. Fearing my father, I discontinued my studies as he used to beat me. Once he beat my mother so badly that we felt she would not survive. CORP helped and provided timely medical treatment to my mother. I was enrolled at CORP’s Shelter Home. After the incident, my father left. I became dependent on CORP. At the Shelter Home, I was encouraged to continue my studies and regularly attended school. I successfully completed my studies upto 10th standard. My aim in life is to become a fashion designer.
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<thead>
<tr>
<th>Programmes</th>
<th>No. of Beneficiaries* (2010-11)</th>
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<tbody>
<tr>
<td><strong>Education Programmes</strong></td>
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<tr>
<td>Crèche (Day-care) and Pre-School</td>
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<tr>
<td>Non-formal Education</td>
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<tr>
<td>Tuition (tutoring) Classes</td>
<td>300</td>
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<tr>
<td><strong>Programmes for Vulnerable Children</strong></td>
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<tr>
<td>Shelters for Street Children</td>
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<tr>
<td>Children with Disabilities</td>
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<tr>
<td><strong>Women’s Programmes</strong></td>
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<td>Self Help Groups</td>
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<td>Adult Education</td>
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<tr>
<td>Income-generation Programmes</td>
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<tr>
<td><strong>Vocational Training</strong></td>
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<td>Tailoring Classes</td>
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<td>Beautician Courses</td>
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<td>Embroidery Courses</td>
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<td>Mehendi Courses</td>
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<td><strong>Community Support</strong></td>
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<td>Health &amp; Social Awareness</td>
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<td>Nutrition</td>
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<td>Senior Citizens Groups</td>
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<tr>
<td>Family Counselling Centre</td>
<td>150</td>
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<tr>
<td><strong>TOTAL</strong></td>
<td><strong>27,946</strong></td>
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* Beneficiaries include all the persons CORP has worked with through the year.

** The total number of beneficiaries includes participants from all health camps, as well as routine care through CORP centres.

In June 2011, our pre-school children totalling 300, completed 5 years and subsequently they were admitted in 1st standard in formal schools across Mumbai.

Bishop Dr. Elia Pradeep Samuel, Chairman, CORP.

“CORP has stood the test of time and pushed its horizon with commendable resolve. As Chairman, I am proud of the entire team, especially the Director, Mr. Nirmal Chandappa. Touching the life of people and empowering them to step into a whole new level of living a life of dignity with equal access to education, livelihood, financial freedom, and medical care is indeed an effort that is a reward in itself. All the staff, volunteers, and donors who reached out with unfettered support and concern, are much appreciated.”
Our Programme
Of all the deprived children in our society (street children), are the most vulnerable. Many street children, living in Mumbai, have been abandoned, orphaned, and victimised by abuse, or have parents who are simply unable to care for them.

Our aim in running these homes is to enable children to experience the joys of childhood, while receiving education, healthcare, and proper nutrition. Children currently in our shelter homes were previously denied the right to a normal childhood and faced continuous risk of abuse and exploitation. However, through our programmes, they are able to thrive in a supportive environment focused on their holistic development. Our long-term aim is to support these children till they are able to live independently and take a decision about their future.

Currently, 80 children reside at our three shelter homes. They receive nutritious meals, education through regular community schooling, and additional support with studies through one-on-one tuition. We also provide emotional support to help overcome difficulties, access to excellent standards of healthcare, and the opportunity to engage in a range of social and creative activities.

**Thane Home for Children**

Located in one of Mumbai’s major suburbs, our Thane Home for Children was established in 2007, in response to the growing need to provide a safe residential environment for children of commercial sex workers. Today, 30 young girls and boys reside in the home. Devoid of such accommodation, these children would largely be forced to fend for themselves.

All the children attend local schools and receive enrichment from our volunteers, who provide additional tuition in English and Maths, as well as social activities and games. Thanks to the support of our donors, we have recently been able to build a new common room, making the children feel more comfortable.

Through participation in our programmes, the children of this home can grow up in a nurturing environment, ensuring a bright future.

**Reay Road Home for Boys**

Located in South Mumbai, our Reay Road Home for Boys, was established in 1998 in response to an increase in the number of boys—neglected or abused by their families or living on the street on their own. Today, 10 boys reside in the centre and we are currently searching for new boys who can receive support from our home.

The boys at the centre attend school and are performing well in studies. Nutritious food and shelter are provided to them and the boys relax and spend time watching TV or studying. The boys are happy and strive to attain their future goals.
Sharanam Centre for Girls

The Sharanam Centre for Girls is a small, loving, permanent residence for girls that opened its doors to children in need, in 2000. Sharanam is located in Mumbai’s Dharavi slum, recognised as the largest slum in Southeast Asia, with a population of over 1 million, living in less than 1.5 square miles.

The thirty girls who reside at Sharanam, come from a variety of circumstances: some are orphans who lost their parents to disease or were abandoned on the streets. Some are the daughters of sex-workers and some are the daughters of extremely impoverished, homeless or physically challenged parents.

The girls are encouraged to think independently and develop talents within and beyond their education. They strive to achieve their dreams for the future. We motivate them to complete 12th standard, then join university or quality non-degree training programmes, and subsequently live a dignified life.
Access to quality education is critical for the future development, success, and potential of a child. Through our community centres, we provide disadvantaged families with critical educational support for children of different ages and abilities. This support is tailored to the specific needs of each child, in order to maximise their development. We endeavour to help children discover and develop their interests. The diagram here illustrates the different forms of educational support we offer.

**Additional Coaching**

A number of factors impact the academic performance of children from disadvantaged backgrounds. These factors include parents who are illiterate or incapable of helping their children with their studies; small houses, lacking a suitable space to study; or crowded municipal school classrooms where students do not receive individualised attention. CORP supports such children, helping them succeed in their studies through after-school tuition programmes at six of our community centres. Children are provided with an environment, conducive to learning, individual attention, homework assistance, and supplementary nutrition. This year, more than 300 school children benefitted from our after-school tuition programmes.
Non-Formal Education

Financial pressures, household responsibilities, younger siblings requiring care and support, uneducated parents, and poor past performance are just some of the many reasons why a child may decide to discontinue studies. At an age where academic performance is so pivotal in assuring future success, we provide non-formal education classes at six of our community centres. These programmes provide children with educational basics, including literacy in Hindi and English, and applied Maths. The children receive individual attention, alongside a broad range of social and recreational activities, which help create a positive environment to motivate them. We also promote the benefits of mainstream schooling with the aim of reintegrating these children back into the formal education system. This year, a total of 255 children benefitted from our non-formal education classes.

Créche

When it comes to a child’s development, the first few years of life are critical. It is during these first few years that the inter-generational cycle of impaired education for children of disadvantaged families may be broken. We assure parents of their children’s futures through our 20 créche and preschool programmes, which are located in some of the most poverty-stricken areas of Mumbai. In the current (2010-2011) school year, more than 1,401 children between the ages of eight months and five years, have been enrolled in our day-care centres. All the children participating in our créche and preschool programmes receive education on many topics. Our teachers use a range of teaching aids such as flash cards, posters, and play activities to engage the children and foster better understanding.

In addition to quality education, the children receive a nutritious meal each day. We also conduct health checkup once a month to ensure a preventative approach to healthcare. If a serious ailment is detected, we provide access to treatment and care.

Most importantly, these children are provided a safe and caring environment during the day, allowing their parents to go to work and thereby supplement the family’s income. Our programme is supported by the Central Social Welfare Board, Government of India.
In addition to our specialised programmes for women and children, we also run programmes that address the needs of the wider communities in which we work. We feel it is essential to not only work with individuals but also to support the communities in which they live, through empowerment and access to opportunities. Our Community Support initiatives include programmes for children with disabilities; senior citizens’ support groups; health, social awareness and nutrition programmes, and our Family Counselling Centre.

Our holistic approach to community development ensures that the community grows proportionally with its residents. This is tied to our goal of enabling families to pull themselves out of poverty and become self-reliant and socially responsible. We recognise local residents as experts on the communities in which they live, and encourage partnerships between members of the community and our staff to ensure more effective and meaningful services.

Senior Citizens Group
Elderly residents of poor communities face many challenges, including deteriorating health, loss of independence, loneliness, and isolation. Increased medical needs are often linked to poverty and many senior citizens simply cannot afford to pay for treatment and they feel like a burden on their family.

For years CORP focussed solely on working with underprivileged women and children until one senior citizen took courage and spoke to the Director and asked whether CORP could start a programme to address the specific needs of the elderly in the local community. Thanks to this meeting, we now run programmes for senior citizens at eight of our community centres. Over 250 seniors attend these programmes regularly and spend time with others, receive medical care, seek help from our social workers, and engage in recreational activities. We also work with the local community to promote the social inclusion of senior citizens.

In 2010, CORP obtained funds for organising many noteworthy causes, including medical check-up camps, focussed specifically on health issues concerning elderly. We also distributed warm clothes and blankets for use during the winter months. Further, we conducted two outings during the year, which the senior citizens availed of, enjoying a short break far away from the city. They participated in games, social activities, and relaxed in the calm atmosphere.

Our objectives and ambitions for future projects:
- To encourage children with disabilities to discover their inner potential;
- To support children in overcoming their disabilities through open and honest discussions;
- To provide diagnostic and after-care services to support children with disabilities;
- To run an early intervention centre and information station to inform local communities about disabilities;
- To provide guidance and psychological support to parents in caring for their children; and
- To provide rehabilitation services and empower disabled children to take control over their lives, their care, their education, and their employment prospects.
Disabilities

The children with disabilities at Shalom Centre, face significant hardships in Mumbai. Often, their families cannot meet their needs because they lack time, resources or the education to do so. CORP's work with children who have special needs, started 20 years ago, with the aim of improving lives by maximising independence through education, healthcare, and empowerment.

We now work with 145 children with special needs. Our Shalom Centre in Dharavi, provides a range of services for these children and their families, with an emphasis on holistic development and inclusion. Since its inception, the programme has supported over 200 disabled children. Thirty-two of these individuals have now completed their education and are able to support themselves independently through employment; seven have started their own business and one is currently employed as Finance Agent for a large insurance company. Fifteen individuals are now married and have children.

Current activities and programmes:

CORP strives to integrate children with special needs into regular private and government-run schools, and we provide additional coaching at our day-care centres to ensure extra support where required. We also provide financial support for children who aim to continue their studies to higher levels but whose families are unable to afford it. Career guidance is provided alongside professional courses, such as computers, fashion, and interior design. We have now established a network of employers who will work with us in providing employment for these children in the future.

Health is another major focal area in our work. Children at the centre, receive regular medical checkups, and a physiotherapist visits the centre every month. We also help the children acquire supportive aids and corrective surgery. Children with hearing impairments receive care at the Ali Yavar Jung National Institute for the Hearing Handicapped, where they receive paediatric, IQ, and educational assessments, as well as speech therapy.

Life skills education and counselling sessions are also provided for the children. The life skills sessions are designed to teach positive behaviours that enable the children to deal effectively with the challenges of everyday life. Counselling sessions provide education and psychosocial support.

Monetary loans are also provided to children's families, enabling them to start businesses to sustain themselves, or to help pay for their children's higher education. An amount of Rs. 3000 — Rs. 5000 is provided to about 25 families a year. The families pay back the loans in monthly installments.

CORP is determined to improve the lives of children with disabilities and their families, ensuring that no one has to face discrimination and oppression alone.
Health, Social Awareness, and Nutrition

Health, social awareness, and nutrition are three of the most critical components of the work we do. Every individual who attends one of our programmes has access to health care, medical treatment, educational opportunities, and nutritious food. We feed over 1,500 children everyday.

We also strive to tackle important social issues that affect the lives of those we serve. These issues include discrimination, the status of women, and the social inclusion of minority groups. In the area of healthcare, we facilitate camps through the year to raise awareness of diseases such as malaria, HIV & AIDS, leprosy, and tuberculosis. This helps combat the stigma that accompanies some of these illnesses. We provide treatment for those in need, along with education on prevention and infection control. We also promote the importance of basic dental, eye care and skin care. Our aim is to provide preventative guidance and promote early detection of illnesses, as well as to raise funds and work in partnership with health professionals to ensure that all individuals have access to appropriate care.

We also recognise the importance of managing mental health. Many of our beneficiaries have had a difficult experience in their past, which, if left unsupported, could have a negative impact on their future development. To promote emotional wellbeing, we provide access to counselling services. In addition to such sessions, we also provide a range of social activities for participants in our various programmes. This further encourage mental and emotional health.

Some of the health camps held over the past year, include:

- **Eye Camp.** CORP conducted eye check-up camps for 200 senior citizens at Vasai camp site and 60 senior citizens underwent a cataract operation. Thereafter, their vision has improved.

- **Skin Camp.** This camp was conducted in August by Dr. Rejna from a special Leprosy project located in Mumbai. Fifty children were examined for the skin condition; however, no problems were detected.

- **Disease Awareness Programme.** This programme was held in July to educate children about various diseases including Cholera, Dysentery, and Jaundice. Our aim was to develop the children’s awareness about the prevention of such diseases.

- **HIV & AIDS Awareness Programme.** A programme to share information and create awareness about the disease was held twice, in April and August. Ms. Sangeeta from World Vision India attended both sessions and discussed the disease and precautions to avoid infection. She also answered questions from participants.

- **Malaria Awareness Camp.** This camp was held in September, with over 90 people in attendance. Ms. Patil from Bombay Municipal Corporation explained the spread and prevention. Participants were asked to observe and check.

- **Pulse Polio Camp.** Over the last six months, three Pulse Polio camps were held. In total, 479 children attended these camps.
Family Counselling Centre

Individuals experiencing difficulties in their personal lives have been seeking external support. Many of these individuals are dealing with abusive partners, relationship difficulties, marital breakdown, family disputes or mental health problems. It is vital that centres exist in local communities for timely support. In some cases, there is a need for legal or police intervention. Our Family Counselling Centre, in the Dharavi, works with women and their families to provide information, advice, and support. The counsellors have social work training and knowledge of the legal abilities.

Since it opened, the number of visits have increased annually, demonstrating both the need for the services we provide, as well as the increasing social acceptability of seeking support for personal problems. Over the past year, we have successfully extended our services to men, who have attended the centre in record numbers in search of a resolution for domestic or personal issues. Our Programme is supported by the Maharashtra State Social Welfare Board, Government of Maharashtra.

Other Programmes for Women

We also offer adult education programmes, income-generation programmes, self-help groups, and vocational training for women.

- Adult Education Programmes: We operate programmes at 80 of our community centres. These programmes are designed for women who did not attain any formal standard of education. These centres teach basic literacy, and numerals, empowering participants and increasing their chances of employment.
- Income-generation Programmes: These programmes at two of our community centre provide women with opportunities to engage in work.
- Self-Help Groups: Self Help Groups exists in all the communities to provide women the opportunity to save money. We provide loans to other women in an informal environment. In addition to this financial support, we promote positive financial management and provide information about government assistance programmes.
- Teacher’s Training: This year, we started specialised teacher’s training for women from the slum communities. The first batch of 20 women has completed the Montessori Teacher’s Training, and were awarded certificates by Ms. Monica Aruna Samuel. Now, all these teachers are working with different NGOs and the second batch of 35 women is undergoing training.
- Vocational Training: Our vocational training workshops provide women with opportunities to learn new skills and sustain their families in future. The programmes include beautician, tailoring, and mehendi courses. Participants also have the opportunity to network with our partner recruitment agencies to find employment. This year, CORP also launched two, tailoring classes for women and school drop-out girls at Reay Road and also at Jogeshwari’s slums. A total of 42 women were enrolled.
Across the year, CORP’s services have benefitted over 5000 families. A total of 27,946 individuals benefitted from our work.

CORP provides quality educational support to underprivileged children. This year, six girls from Sharanam Shelter and 10 children with hearing impairment passed the 10th standard exam with First Class marks. One individual who suffers from both, hearing and speech impediments was successful in achieving a grade of 85%, and is now aspiring to complete further education in the field of computing. These children will pursue their studies in colleges.

This year, one of our girls, Indira Michael of Sharanam Centre, who passed 12th standard got admission into the General Nursing course at D.Y. Patil College, Navi Mumbai. We now have two girls of Sharanam Centre studying General Nursing.

In June 2011, our pre-school children totalling 300, completed 5 years and subsequently they were admitted in 1st standard, in formal schools across Mumbai.

In December 2010, CORP organised an outing of two days for 200 senior citizens at a Vasai camp site. Also, Eye check-up camps were conducted and 60 senior citizens underwent a cataract operation. Thereafter, their vision has improved.

417 youth completed training in vocational trades like tailoring, beautician, embroidery, mehendi, and jewellery-making. Also, 55 women of the slum communities, completed our teacher’s training course successfully.

International Women’s Day, 8 March, 2011
This global event celebrates the achievements of women. This year, CORP celebrated the 100th anniversary of Women’s Day with a programme featuring song and dance by women and children from our centres across Mumbai. Over 500 people attended, including Chief Guests, Ms. Monica Aruna Samuel and many Central & State Government Officials. All our guests shared important messages with attendees on the role of women in modern society and the importance of gender equality.

Visit of the US Ambassador, 11 May, 2010
It was a great honour to welcome the Ambassador of the United States, Mr. Timothy Roemer, and his wife, to our
Sharanam Centre for Girls. They received a personal tour of the project from our Director, Mr. Nirmal Chandappa, and had the opportunity to interact with the children. During the visit, Mr. Roemer commented that through all of his travels he had never before experienced such joy in a project as he did during his visit to Sharanam. He promised to share this experience with US President Barack Obama. Mr. Roemer also said that he would visit CORP again in future and pledged his support and assistance to CORP’s work.

- **Visit of officers from the British Deputy High Commission (BDHC)**
  The officers of the British Deputy High Commission visited CORP’s projects at the Dharavi and Matunga slums, and appreciated our activities. Interestingly, in the same week, three of our children were offered an opportunity for a five week internship training at the office of the British Deputy High Commission at Bandra-Kurla Complex. BDHC also sponsored their travel and food expenses. These children received certificates on completion of training, thereby enhancing their future prospects.

- **Visit of Students from Convent School, 29 August, 2010**
  Students of the 10th standard from Canossa Convent High School, Mahim, visited CORP’s project at Dharavi. They expressed an interest in knowing about our work and they were much impressed by our efforts to support the development of underprivileged women and children.

- **CORP’s Christmas Gifts, 18 December, 2010**
  The children and staff celebrated Christmas in a very special manner: CORP distributed 1,500 X’mas gifts to underprivileged children across 13 different slum communities to share the values of Christmas.

- **New Year’s Celebration with US Consul General, 8 January, 2011**
  CORP’s Sharanam children were invited by US Consul General to his residence at the US Consulate in Mumbai to celebrate the New Year-2011. Sports and games were organised and snacks and pizzas were served. The children enjoyed a lot and thanked Mr. Paul Folmsbee, US Consul General, for organising a New Year’s bash.

  We are delighted to mention that CORP’s Musical Night event was a huge success. The programme raised funds in aid of our shelter home programmes and it was jointly organised by CORP and Musician, Winston Fernandes, along with his band.
Giving is great: Social organisation

Sukhada P Khadne

It is going to be a week full of giving. As the Joy of Giving week kicked off from September 28 and will continue till October 2, many organisations in the city plan to spread the message of donation among young people. Known as festival of giving, the week is observed by organizing several initiatives that will motivate children to donate something for the underprivileged students in their city. Usually observed from Saturday to Sunday including October 5, this year the week will be followed from September 28 to October 2. As there are several events taking place in different parts of the city, one among them is a cultural programme that will spread awareness about the same at Srinagargi in Thane. Organised by Commune Outreach Programme, the cultural programme will be a cultural programme.

Three rooms, 30 daughters and two big hearts

Humaira Ansari

Enter the main hall at Sharanam, Nirmal Chiplunkar’s house in Naranga, and you’ll find girls of all ages comfortably seated in their little corners — some studying, some gossiping, others laughing through their Facebook accounts or doing research on a school project on old laptops. They are 30 in all, sisters, cousins or abandoned by their families or runaway children. But this is not a shelter home. These girls have been adopted by Chiplunkar and his wife Sharada, who share their three-room home with them.

Eight-year-old Swara was the first to enter our family,” says Chiplunkar, director, Commune an NGO that works in the area of children and women’s development. He started as a volunteer with the same NGO before taking up the top position. Chiplunkar got unstinted support from Sharada, also a volunteer with the same NGO. The socially discriminated girl got married in May 2000 and started Sharanam (what they call their home) in June the same year. “Swara was my first child. Over the years I have become a mother of 30 beautiful girls,” laughs Sharada. The couple has two children of their own, Jennifer, 3, and Jatin, 10.

Sharada admits that she has not been an easy ride. “The first few years were very difficult,” she says. “The fact that the girls came from different backgrounds and often used foul language, meant she had to be extremely patient.” As the girls grow older, they started looking at ones. And it was then, she says, that Sharada just appeared standard examination, and so direct discussion, as it is to fetch her a Nilavilak by Chiplunkar. For 16 who will be age next year’s and not those with special needs or those who are not able to walk, she says, Sharada holds a sign, dance, and sing with the other singing children, while the younger ones have their own. These courses aim to provide school children, children of doctors, nurses, and other professionals, and the children of those children who are in need, to help them earn a living and support themselves. More than 450 children have participated in these training programmes so far.

The outreach programme also provides support to the elderly who face many challenges, including deteriorating health, loss of independence, loneliness and isolation. To address these problems, there are several programmes run for senior citizens.

Media

DNA MUMBA

MALGB | MONDAY, OCTOBER 11, 2010

3 Rooms, 30 daughters and two big hearts

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Media
variedades

DABBLING IN DHARAV

A unique initiative to teach underprivileged girls in Asia's largest slum to pick up the brush and talk

Fernando Durante

The plethora of art therapy and creative activities at Dharavi, the largest slum in Asia, offers a unique way to engage and inspire the children living there.

Dharavi, one of the largest slums in Asia, has been a beacon of hope for many children. The initiative, led by a group of volunteers, aims to harness the power of art to help these children express themselves and develop their creativity.

In the words of one of the children, “Art is like a window to our soul. It allows us to see the things we can’t express in words.”

The initiative has received support from various organizations, including the United Nations, which has praised its efforts in promoting creativity and self-expression among children in challenging environments.

The program has also been recognized by the International Art Council, which has awarded it the “Art for Change” award for its innovative approach to teaching and inspiring children through art.

The success of the initiative has inspired similar programs in other slums around the world, and it continues to receive funding and support from various organizations.

A different SHOT

Mitra Dan Film’s Magari Farther, comes together seven febrile narratives from the city’s underbelly and casts children who have seen it close.

Huma Ansari

Magari Farther is a film that explores the world of children and their innermost thoughts.

The film is set in Mumbai, India, and follows the lives of seven children from different backgrounds. Each child has a unique story to tell, and the film brings these stories together in a powerful and emotional way.

The film has received critical acclaim for its powerful performances and touching storyline. It has also been praised for its innovative use of technology to enhance the viewing experience.

The film is a must-watch for anyone interested in the lives of children and their struggles in a world that can be harsh and unforgiving.

Teacher’s day special

Bharath Kumar’s celebrate Women’s Day

Vandan Patel Foundation’s Corporate Award

Slumming it out for a good cause

“Teaching in a slum is very different from teaching in a school. Slum children come with language other than just academic,” says Saloocha Bajaj, a 31-year-old who has been teaching slum children since the age of 18. She joined JCPD (Community Outreach Programme), an NGO that works in the area of children and women welfare, in 1999 and has seen a marked change in the children over the years. The children she teaches are from different backgrounds, but they are all eager to learn.

Bhavana Karamch’s celebrates Women’s Day

Vandan Patel Foundation’s Corporate Award

Nirnayan Bhat, a 31-year-old who has been teaching children in a slum for the past 12 years, says, “I teach them about life, about the world around them. I show them that they can be anything they want to be.”

The children she teaches are from different backgrounds, but they are all eager to learn. They come to her class every day, eager to learn and eager to share their stories.

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Our Finances
CORP Board and Executive Committee

Chairman
Bishop Dr. Elia Pradeep Samuel

Director
Nirmal Chandappa

Executive Committee
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Mr. Rammohan Ghatge
Ms. Joyce Savel

Board Members
Rev. S. Retnamony
Rev. D.G. Jadhav
Mr. Rajshekar Abraham
Dr. Sheetal Daniel Kale
Mr. Anil P. Ahaley
Mr. Suneel Rahator
Ms. Mallika Varghese

Registration with Charity Commissioner, Mumbai
Societies Registration Act, 1860:
Bom-338/77

Bombay Public Trust Act No:
F-4582 (Mumbai)

Foreign Contribution Regulation Act
Organisation registration No:
083780064

Registration valid upto:
Permanent

Date of original registration:
10 August, 1977

Nature: Social

CORP’s General Body meets once a year to interact on the budget, statements of report, and to conduct future planning for the organisation. The Executive Committee meets a minimum four times each year to plan and implement the various activities of CORP’s programmes.

Staff salary and benefit analysis

<table>
<thead>
<tr>
<th>Gross Salary + Benefits (per Annum)</th>
<th>Male</th>
<th>Female</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>20,000 – 30,000 INRs.</td>
<td>-</td>
<td>14</td>
<td>14</td>
</tr>
<tr>
<td>30,000 – 50,000 INRs.</td>
<td>-</td>
<td>22</td>
<td>22</td>
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<tr>
<td>50,000 – 100,000 INRs.</td>
<td>1</td>
<td>18</td>
<td>19</td>
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<tr>
<td>&gt; 100,000 INRs.</td>
<td>2</td>
<td>8</td>
<td>10</td>
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<tr>
<td></td>
<td>3</td>
<td>62</td>
<td>65</td>
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Tax exemption under section 80G of the Income Tax Act
DIT(E)/MC/80G/1292/2009-10 (Permanent)

Permanent Account Number (PAN): AAATC1150F
### Balance Sheet

<table>
<thead>
<tr>
<th>Liabilities</th>
<th>Sch No.</th>
<th>Amount (Rs. in Lakhs)</th>
<th>Assets</th>
<th>Sch No.</th>
<th>Amount (Rs. in Lakhs)</th>
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<tbody>
<tr>
<td>Other earmarked funds</td>
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<td>33.89</td>
<td>Fixed assets</td>
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<td>Income and expenditure a/c as appropriated during the year</td>
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<td>47.12</td>
<td>Investments</td>
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<td>52.83</td>
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<td>Other liabilities</td>
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<td>Advances and deposits</td>
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<tr>
<td>For expenses and others</td>
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<td></td>
<td>Income receivable</td>
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<tr>
<td>CSWB Grant receivable</td>
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<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>For Family Counselling Centre</td>
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<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Cash and bank balance</td>
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<td>2.77</td>
<td></td>
<td></td>
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<tr>
<td><strong>Total</strong></td>
<td></td>
<td><strong>82.45</strong></td>
<td><strong>Total</strong></td>
<td></td>
<td><strong>82.45</strong></td>
</tr>
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</table>

### Income and Expenditure

<table>
<thead>
<tr>
<th>Expenditure</th>
<th>Sch No.</th>
<th>Amount (Rs. in Lakhs)</th>
<th>Income</th>
<th>Sch No.</th>
<th>Amount (Rs. in Lakhs)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Establishment expenses</td>
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<td>11.83</td>
<td>Donation received</td>
<td>11</td>
<td>63.78</td>
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<tr>
<td>Depreciation</td>
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<td>2.85</td>
<td>Grant from Central Social Welfare Board of India sanctioned during the year</td>
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<tr>
<td>Expenditure on objects of the Trust</td>
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<td></td>
<td></td>
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</tr>
<tr>
<td>Educational expenses</td>
<td>9</td>
<td>57.65</td>
<td>For Family Counselling Centre</td>
<td>12</td>
<td>8.15</td>
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<tr>
<td>Medical expenses</td>
<td>10</td>
<td>0.42</td>
<td>Interest income</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Talegaon Services Station</td>
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<td></td>
<td></td>
<td>5</td>
<td>3.32</td>
</tr>
<tr>
<td>Written off</td>
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<td>0.40</td>
<td>Bank Interest</td>
<td></td>
<td>0.57</td>
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<tr>
<td>Surplus during the year</td>
<td>9.79</td>
<td></td>
<td></td>
<td>12</td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td><strong>82.94</strong></td>
<td><strong>Total</strong></td>
<td></td>
<td><strong>82.94</strong></td>
</tr>
</tbody>
</table>

**How we utilise our funds**

- Programmes: 85%
- Administration: 2%
- Programme support: 5%
- Capital: 2%

**Where our funds come from**

- Individuals: 20%
- Alliance: 18%
- Corporates: 20%
- Institutions: 42%
At CORP, we strongly believe that staff development is the key to creating change. Many of our team members are themselves success stories: women from the disadvantaged communities we serve, who have participated in our programmes, and subsequently received the necessary training to join our team as full-time teachers and social workers. These individuals are experts on the communities in which they work, and their strong ties allow us to be more responsive and effective in the work that we do.

Our employees are our most important assets and our staff members have shown their dedication to our vision by their longevity, having been with us on an average of 10 years each. To reward our staff members, we provide yearly staff outings, development programmes and ongoing training. The training includes refresher sessions throughout the year, designed to deepen our staff’s understanding of a range of social issues, as well as training in areas, such as disaster management. The knowledge we impart to our staff members can then be cascaded down to the local community, allowing individuals within communities to take responsibility as well.

Across the year, CORP’s services have benefitted over 5000 families. A total of 27,946 individuals benefitted from our work.

Vijaya Mohite
I never dreamed that I would be chosen for training in the healthcare profession. Initially, my family members were reluctant to permit me to undergo training, due to the financial difficulties at home. I received both, encouragement and financial support from CORP and started my training. Upon completion, I started working at CORP’s Thane centre as a healthcare worker for the local community. I experience so much satisfaction from my work and I can see the impact of spending my time working with both, poor and sick individuals. I thank CORP and all my fellow-staff members for all the support in helping me get to this stage.
Without the support from the following funding agencies, CORP would not be in a position to provide invaluable services to the countless number of vulnerable women and children of Mumbai. We sincerely thank each and every one of these organisations for their continued support and belief in the work that we do. Strong partnerships exist between CORP and the listed agencies and we hope that these relationships continue to exist, long into the future.
Deval Sanghvi
Over the past 30 years, CORP worked with Mumbai’s most marginalised communities, creating, strong bonds with its beneficiaries. This relationship has allowed them to design programmes that are highly impactful. CORP has meaningful partnerships with other organisations too. One such example is Dasra’s collaboration with CORP’s Sharanam Shelter. This shelter home successfully provides support to 30 girls, while instilling in them, optimism, independence, and a sense of empowerment. CORP’s example has created sustainable results.

Zankhana Patel
Vibha is enjoying a healthy partnership with CORP-India since 2006. As a representative of Vibha, I had a good opportunity to observe this successful development project very closely through field trips to the Vibha supported projects. From my own observations and interactions with the main functionaries, the field-level staff and the most importantly, the beneficiaries, I can say that the difference it is making in life of this disadvantaged community through its holistic and total participatory approach is commendable. Over a period of time, the ripple effect of the empowerment process is visible. CORP translates its philosophy of “teaching to fish rather than giving a fish” at the grassroots level, with meaningful execution.

Vineeta Gupta
When I think of an organisation providing life changing opportunity to girls living on the streets, Sharanam Center of CORP comes foremost to my mind. CORP is extremely dedicated to serving underprivileged children in the slums of Mumbai. CORP participated in GFC’s Girls Grassroots Knowledge Exchange in 2009. Their insights and practices were invaluable to the learning experience for all participants at the conference. CORP’s staff is extremely dedicated and professional, and it has been a pleasure to partner with CORP since 2007 and see their continual growth and commitment.

Deepak Kumar,
“I have been associated with CORP-India, since 2006 onwards. I am really impressed with the kind of work CORP is doing, which is making a big difference in lives of poor children. I appreciate the leadership, the social workers, the teachers, and other staff associated with this project, and their continuous dedicated work, towards the nourishment, and empowerment of disadvantaged children. Every Child deserves care, which CORP-India provides.”

This year, one of our girls, Indira Michael of Sharanam Centre, who passed 12th standard got admission into the General Nursing course at D.Y. Patil College, Navi Mumbai. We now have two girls of Sharanam Centre studying General Nursing.
Our Community Outreach Programme has reached its current level due to the support of countless individuals, organisations, and funding agencies. We are forever grateful to everyone who has donated time, money, goods, and services in supporting the growth of our organisation. We would like to thank the following individuals, communities, companies, and groups for all their support and encouragement for the work we do.

Many thanks to CORP’s Governing Board and the Executive Committee for their participation, encouragement, support, and overall guidance and patronage.

Partners:
Avehi
IndianNGO.com
Mastek Employees
CASAB
Karnataka Bank
Tata Institute of Social Science,
Accenture
P. J. Raichura & Company
GivelIndia
HDFC Bank
YMCA/YWCA
DNA
Free Press Journal
Mid-day
Times of India
Nirmala Niketan – College of Social work
World Vision
The U.S. Consulate General
The American Centre
ITM Business School
Citibank Group
Karmayog
United Way
J. N. Hanchinmani-Central Treasurer, MCI
Madgavkar Trust
Purushotham Reddy, Andhra College, Wadala
Maharashtra Ekta Abhiyan

Individual Donors:
Andrew Marris

Robinson Marathi, Methodist Church
Trish Berkofsky
Gopal Krishna, Piramal Hospital
2adpro
Rev. S. Retnamony
Sanjay Bapat
Mr & Mrs. Ashank Desai
Hutching’s School, Pune
Kandapal Harish Chandra
David Crawford
Karilyn and Paul Byrne
Sanjay Mudnani
Devi & parents
Rev. Lionel Hector & Tamil Methodist Church, Parel
Alok Agarwal
Thomas Johnson Thomas
Katherine Lofts
Jaising Narayana Makwana
J. B. Kulkarni
R. Karthik Charitable Trust
C. J. Simon Raj
N. G. Anand
Kaushik Modi
Naina Lamba
Dr. Mahajan
Pramila Kishor Vora
Revati, Darsa
Innerwheel Club Of Bombay Harbour Charitable Trust
Warner Memorial Marathi Church, Kurla
Sunny Abraham Quality Agencies
Shireen Mistry
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Dr. Edith Windgassen
Mr. & Mrs. Pearlin Jayaraj
Surya Packaging
Pigeon Express Service
Narehdra G. Shah
Jagruti Ganatra
Hemlata V. Manturti
Basnat Kaur
Dr. Praful V. Phadke
Dr. Jyotsna Changrani,
Siddivanayak Jewellers

Volunteers, Interns, Consultants & Visitors
Dr. Rajeev Punjabi
Dr. K.R.Karnam
Dr. Renuka Zaveri
Dr. Mahajan
Dr. Sheetal Sabharwal
Dr. Monica Goel
Dr. Gautam Goel
Dr. Usha Desai
Dr. Avani Punjabi
Dr. Prateek Oswal
Dr. Gayatri
Dr. Rita.Nichanaki
Dr. Wakhare Thane
Jagdish Chand, Deputy Director, GSWB
N. A. Jena, Secretary, MSSWB
Y. L. More,Officer, MSSWB,
S. S. Bhopale, Officer, MSSWB
Balaji Mitra Mandal Thane
Mary Philip
Joe Pradhan
Sonali Patel
Victoria Lewis
Rev. Subodh Mondal, Gen.
Secretary, MCI
Rev. D. G. Jadhav, Conference Treasurer, BRC, MCI
Marlies Bloomendaal
V. J. Raiborde, All India

Provident Fund, MCI
Zankhana Patel, Vibha
Mr. Yogesh Mudras, UBM
Business Media
Siddharth Mehta, BayCapital
James M.Sheridan
Dr. Shankar Das, TISS
Timothy J. Roemer - Ambassador of the USA and
Sally Roemer
Natasha Crowe
Matt Thorpe, CEO, ALF
Kurt Heck, Treasurer, ALF
Swati Sonawane-Dsouza, Disha
Betsy Vincent
Winston Fernandes
Lee Bolding, ATMA
David Blair, Fitch
Reetu Jain Sanghavi
Nick Sanghavi (Nehal)
Dave Glover
Marian Wittenberg
Charles Vijaykumar
Bright Charles
Alexia Dumon
Bruce K. Seymour, Cathay
Pacific
Karen Seymour, Newspaper Direct
Allison Chambers
Anjali Pant, Sahayak
Ashish Pant
Yogesh mudras
Dr. Naina, HCDI
Annette Cremin
Ashok Hira, Lions Club
Adam Guy Blencowe - Fitch
Ritu Nehal Sanghavi
Methodist Gujarathi Church, Vile Parle
WSCS Central Bombay District

2010-11 Annual Report credits:
Design and layout by Think Strategic, Bangalore. Printed by Supressa Graphics, Mumbai. Photography by Karen Doff, Mark Lapwood, Bharati Nair & Sharda Nirmal
Get Involved
Be a part of our community.

Sponsor a child
Create a better life for underprivileged children by joining our monthly giving programme. Your gift of just Rs. 50 per day (Rs. 18,000 annually) enables a needy child to receive access to quality education, healthcare, and nutrition.

Your contribution to our sponsorship programme helps needy children to complete their education and move forward towards a successful career and productive future.

What your contribution provides:
- School fees, uniforms, books, and supplies
- Counselling services
- Basic computer courses
- Recreational activities including dance, music, theatre and summer camps
- Access to healthcare
- Sponsorship programmes for higher education.

Your contribution will help us to change lives, build stronger communities, and make a lasting change in Mumbai.
Donations to CORP are exempt u/s 80-G of the Income Tax Act for Indian taxpayers.

Community Outreach Programme
Methodist Centre,
1st Floor, 21, YMCA Road,
Mumbai Central,
Mumbai-400 008, India.
Tel. +91(22)2308-6789
Fax. + 91(22)2307-3406
Email: info@corpindia.org

www.corpindia.org