Community Outreach Programme
(A project of Bombay Regional Conference, MCI)

“Food leads one day I will become a computer programmer”

“I want to go in a big aeroplane”

“I want to be a dancer”

“When I grow up, I want to be just like my teacher”

“I want to buy a big house”

Annual Report 2011-12
Dear Friends,

I am happy to mention that CORP’s 35th anniversary year has been the most exciting and challenging one on record. We started off with accolades for the previous year. CORP received the CSO Partners’ ‘Outstanding Annual Report 2012’ Award for NGOs in India. The plaque and a cash prize of Rs.3 lakh were presented to us in March 2012, at Delhi.

In the past year, we continued to work with greater zeal to support our beneficiaries, and we started several internal fundraising, communication, HR, and accounting projects in order to improve our transparency and ability to scale.

It was an intense year for our organisation, as we successfully embarked on numerous new projects including the opening of a new centre in Swami Nagar – Ambernath. These successes are yours and they would not have been possible without your support. This is just the tip of the iceberg of a restless endeavour to do as much as possible for the needy and underprivileged of Mumbai. This report introduces some of the most memorable highlights of the year 2011-12.

CORP initiated a partnership with ToyBank, an NGO specialised in toys and games for street children, and together we opened a Community Toy Library for slum children at our Reay Road Centre. We distributed hundreds of toys to children between the ages 2-15 years across our various centres.

Our enduring partnership with the US Consulate in Mumbai was particularly active this year with the traditional sports and pizza party for the Sharanam girls, followed by an art and film event for the younger kids of our shelter homes, both of which were hosted on the Consulate grounds. The Consul General and the consular staff were very supportive and assisted in initiating and executing various fundraising opportunities.

We would like to thank J. Kirby Simon Foreign Service Trust for sponsoring the renovation work of two of our classrooms and FITCH for the same support for the Sharanam centre. Now, our girls and boys have spacious place to stay, play, sing, and dance.

This year, we also identified new funding partners in the corporate sector, including Union Bank of India, Tata Steel Limited, and Boeing Corporation. Several other individual donors, from all over the globe, are contributing towards implementation of our various programmes.

In addition, during the year we enhanced our website, with the pro-bono support of 2adpro, Aasha Foundation, and Josh Levine, and revitalised our Facebook presence which is now a dynamic and interactive communication platform. Besides, we IT-enabled our systems so donations can be
made on-line through credit cards – this was all thanks to our partner, Dasra.

We also rolled out a ‘CORP Employee Satisfaction Survey’ for our staff members. I am delighted to report that it was evident that our staff are happy with CORP’s management and are highly motivated towards our causes. I especially thank Ms. Farzana Governor for ensuring the completion of the survey. Based on the outcome of this study, we have already started HR improvement projects, such as a new appraisal process.

Above all, our most significant achievements are the ones where we contributed to a radical change in the lives of our children. Like the example of Raj, who joined the Reay Road Shelter five years ago, after running away from home. A few months ago, at the age of 15, he took a difficult step – he ran away from the shelter to start working. It took us a few weeks to find him and to counsel him to start a vocational training programme. Now he is attending a two-year course at Shilpalya Technical Institute to become a motor mechanic and he is full of hope and motivation. A few days ago he told us that he is even thinking about restarting his studies and finishing the 10th Standard.

This year, we had several volunteers from India and around the globe, sharing their experiences with our kids, accompanying them on picnics and trips to amusement parks, teaching English and computers, and conducting various field and back-office activities. In addition, Thomson Reuters selected CORP for a volunteering project for its high potential employees. During their assignment, partially spent in Mumbai, a group of five managers from across the world re-designed our reporting system. Also this year, a group of young, motivated American students, led by Mr. Carsten Hass, sponsored and volunteered to paint our Dhorwada Daycare Centre.

I am particularly grateful to Mr. Stefano Funari who joined us in November 2011 as a volunteer and who has added a tremendous value to our organisation. Today, Stefano is leading our fundraising and communication streams along with other key projects.

I would like to thank Bishop Dr. Elia Pradeep Samuel, Madam Monica Aruna Samuel, CORP’s Governing Board, and Executive Committee for their participation, support, and guidance. I am also thankful to CORP’s entire team for their hard work and dedication.

Once again, thank you so much for being a true friend of the children! Every story in the report was made possible because of you.

Support our children. Build their futures.

Sincerely,

Nirmal Chandappa
Director
Overview
Community Outreach Programme (CORP) was registered in India in 1977 under the Societies Registration Act.

At CORP, we believe self-sufficiency, not dependence, is the key to a life of dignity and self-respect. It is this belief which gave birth to CORP 35 years ago and it continues to be the common thread that binds our activities today.

Our community centres lie at the heart of the organisation. Beginning with only one centre and three staff members in Dharavi slum, we now work in 13 slum communities across greater Mumbai, with a total of 20 centres and close to 70 staff members.

Through our community centres, we provide residents with critical services, focussed on supporting at-risk children and empowering women. These services include access to quality education, shelter, nutritious meals, health care, legal services, vocational training, and workshops focussed on developing skills to foster self-dependency.

Our Mission Statement
Our mission is to provide a platform for the holistic development of children and women.

Our Motto
Our long-standing motto is ‘Give a man a fish and he will live for a day, teach him to fish and he will live a lifetime’. Our motto remains at the heart of our operations and our vision for the future — the development of the communities so they can be safe, socially responsible, and fully functional.

Our Objectives
- To create an awareness of self worth
- To provide facilities for improving the conditions of life
- To stimulate self-reliance and development within communities
- To empower, train, and support local people to take responsibility within their community
- To encourage all sections of society, irrespective of caste, religion or economic status, to cooperate on long-term developments.
Our Strengths

We strive to make the world a better place to live in by doing our bit of community service towards the larger good of mankind. Indeed, it has been a journey of strife but we have managed to gain momentum in many communities across Mumbai with a simple but proven approach – dedication, vision, and perseverance.

We have 20 centres with adequate infrastructure including bricks and mortar buildings, toilet, electricity, water and reasonable space that enables both our staff and our beneficiaries to interact comfortably. Such physical places are a scarce resource within slum communities and enable activities that would otherwise be impossible.

Our most strategic asset – the basis of our whole dream – is undoubtedly, our people. Our 69 motivated, talented, experienced staff members, who have been with us for 10 years on an average, continue to make a difference in the lives of the innocent and deprived. Most of our staff members come from the same or similar communities where they work and so they well recognise the needs of the people out of their own experience.

Over the years, CORP has been able to develop strong credibility and is accepted and trusted by the different communities and their leaders. It’s a two way relationship that must be nurtured as one family. This high level of acceptance comes from joint work with the local stakeholders.

CORP provides comprehensive support across Mumbai’s vast slums

- Education: Crèche & Pre-School, Tuition Classes, Non-Formal Education
- Shelter Homes for Children
- Community Support: Physically & Mentally Challenged Support, Senior Citizens Group, Health, Social Awareness & Nutrition, Vocational Training, Family Counselling Centre
- Head Office
### 2011-2012 Snapshot

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<th>No. of Centres</th>
<th>No. of Beneficiaries*</th>
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| TOTAL                                         |                  | 29,024                |

* Beneficiaries include all the persons CORP has worked with throughout the year.
** The total number of beneficiaries includes participants from all health camps, as well as beneficiaries of routine care through the CORP centres.
Thoughts from our chairman, Bishop Dr. Elia Pradeep Samuel

The Bombay Regional Conference of the Methodist Church in India is proud of CORP’s achievements over the past 35 years, especially its tremendous growth and programme enhancement over this past year.

We are proud that CORP has grown from humble beginnings into a multi social service provider for the underprivileged in Mumbai’s society. Our grassroots debut has steadily evolved into a sustainable, holistic community-based solution.

Judging by the number of CORP’s beneficiaries and quality of care given to each beneficiary, I am confident that, above all, CORP is sustained by the power of goodness – goodness of intention, mindfulness of others’ dignity, and willingness to reach out no matter what.

Without everyone’s hard work, dedication, and care we would not be able to provide these programmes and help create a better life for the citizens of Mumbai. Congratulations to each and every member of the CORP team. Each of you and your families are remembered in our prayers.

Accolades from the Maharashtra State Social Welfare Board
‘Slumbay’ is a shameful identity given to India’s financial capital amidst all the glam and hype, as there is a murky reality lurking here – Mumbai is dotted with slums across its length and breadth. These are nothing but substandard squalid areas, lacking in security. Literally ‘cities within a city’, these are unending stretches of narrow dirty lanes, open sewers, and cramped huts. When it comes to the socio-economic criteria behind distinguishing these slums, it is important to understand that these slums don’t only house street beggars, people who are adapted to unhygienic conditions or broken families where children are used as economic assets. These slums house people who face daily challenges ranging from finance to housing and sanitation to proper government aid and protection. Today slum dwellers make up 50 per cent of Mumbai’s population – which is approximately 9 million people. Another 25 to 30 per cent live in chawls and footpaths.

- Slum inhabitants constantly have to deal with issues such as: constant migration, lack of water, no sewage or solid waste facilities, lack of public transit, pollution, and housing shortage.
- Infant mortality is as high as it is in rural India where there are no amenities.
- General hospitals in the Greater Mumbai region are overcrowded and under resourced. In fact, most people rely on private doctors, many of whom do not have any qualifications or official training.
- It is estimated that 100 to 300 new families come to Mumbai every day and most land up in a slum colony or just erect a shanty on the nearest available footpath.

Despite all the attempts to remedy the problems of Mumbai, slums are still growing!

Dharavi, one of Asia’s largest slums is a home to many second or third generation residents. It is often the perception that people living in Dharavi do not work or spend
Although this may be true for a small percentage of people, there are a large number of Dharavi’s one million people, who are in full-time employment, working in either one of Dharavi’s many factories or for an organisation based elsewhere in the city. Dharavi is home to countless numbers of small industries and factories, which often produce goods and products for large high-street brands. Work is available to some and most people of the slum have some form of accommodation, albeit sometimes staying with up to 10 people in a small room. However, a large number of social and community issues still exist. Water and sanitation are huge problems; many people do not have running water and rely on nearby pumps, which often run dry. The community lacks the proper infrastructure for management of waste and sanitation. Educational facilities do exist within the area, however these often fail to cater to all the children in the slum.

Today, Mumbai has 9 million people living in its slums, which is close to fifty per cent of the entire population of the city!

Slums are the products of failed policies, bad governance, corruption, inappropriate regulations, dysfunctional land markets, unresponsive financial systems and a fundamental lack of political will. Each of these failures...
adds to the toll of people already deeply burdened with poverty. High unemployment often causes men to stay around the home growing increasingly frustrated with their pathetic situation and the worsening poverty. Sometimes the situation goes to the other extreme, where people abandon their homes, lured by the prospect of oblivion through alcohol or drug abuse. As people fall deeper into it, the poverty cycle continues.

The slumlords form elaborate links with local politicians, government officials and the police, and slum dwellers become dependent on them for the simplest of amenities. They have little empathy with the slum residents and exploit them by charging highly inflated prices for illegal electricity and water supplies or for constructing huts. Slum inhabitants are often promised all kinds of support and improvements in return for political allegiance, but their trust is regularly abused. Female children are poorly treated and their ambitions suppressed. Gender inequality is a major challenge. The government needs to recognise that the urban poor are active agents and can contribute to national growth. Under a controversial slum rehabilitation policy, developers can snap up land for commercial development in exchange for building free houses for slum dwellers.

This is the context where we operate and together with other stakeholders, we play a pivotal role in improving the existence of the slums. The problems prevailing in slums give us the challenge to rebuild a society that is more equitable and where equal opportunities could be available to all to allow them to live with dignity. Many hurdles have to be overcome to achieve this objective and we are working towards this.
Programmes
Access to a quality education is critical for a child to receive opportunities, success, and achieve full potential. Through our community centres, we provide disadvantaged families with critical educational support for their children of all ages. Our education programmes include crèche (daycare), pre-school, afterschool tuition (tutoring) classes, and educational support for school dropouts.

**Crèche (Daycare) & Pre-School**

The first few years of life are imperative for a child’s future learning potential. It is during these first few years that there is an opportunity to break the inter-generational cycle of impaired education for children of poor families. We are actively breaking this cycle and providing parents with a “ray of hope” for their children’s futures through our 20 crèche (daycare) and pre-school programmes located in some of the most poverty-striken areas of Mumbai.

In the current 2011-2012 school year, more than 1,335 young children of working mothers are enrolled in our crèche/daycare centres where they are provided with foundational education to prepare them to attend formal school. These children, between the ages of 8 months and 5 years, are provided with a daily nutritious meal, access to basic healthcare for proper development, and education in basic cleanliness and hygiene. Significantly, they are cared for in a safe environment during the day,
thus allowing their parents to go to work to support the family.

**Tuition (Tutoring) Classes**

Many school children from disadvantaged backgrounds have outside factors that impact their performance in school. These factors include parents who are illiterate or otherwise incapable of helping them with their studies; small houses lacking privacy or a suitable space to concentrate on studies; or crowded municipal school classrooms where students are unable to receive individualised attention.

We provide support to these children to help them succeed in their studies through afterschool tuition (tutoring) programmes in 6 of our community centres. In these programs, children are provided with an environment conducive to learning, individualised attention, and homework assistance, in addition to supplementary nutrition. This year, more than 300 school children have benefited from our afterschool programmes.

Many students in the slums are dropping out of school because their impoverished parents cannot provide necessary educational material. Their parents work mainly as auto drivers, rickshaw pullers, flower and vegetable vendors, domestic helpers, etc. CORP provides support by motivating and counselling the parents on the importance of educating their children while also providing educational material.

**Non-formal Education for Dropouts**

Financial pressure, household responsibilities, younger siblings requiring care, uneducated parents, neglect, and poor past performance are just some of the many reasons why children from a disadvantaged background drop out of school.

In 6 of our centres, we provide non-formal education programmes for school dropouts. Our programmes provide educational basics, including basic literacy and maths, which are useful in daily life. In addition, we give the children individualised attention and exposure to recreational activities, which help encourage and motivate our students. We also help to prepare them to return to school if possible. This year, more than 155 children participated in these programmes.
India, considering its broad based population pyramid, is likely to have to rely on today’s children to run the country of tomorrow. Thus, our concern holds a multi-dimensional prospective and we strive to do our best with our primary aim of growing the potential of youth. Of all the deprived children in our society, street children are the most vulnerable. There are many such children living in Mumbai who have been abandoned, orphaned, victimised by abuse, or are children of parents who are unable to provide safe care and a roof over their heads. For the vulnerable children in the communities we serve, we provide a safe, permanent home in one of our 3 residential shelters. Our goal in running these full-time shelters is to provide a home-like environment where the joys of childhood can be found alongside the fundamentals of education and a safe, secure environment. The children who live in our homes are provided a platform to showcase their inner resilience, overcome their pasts, and participate in making decisions about their futures. 75 children currently reside in our 3 permanent residential shelters.

Reay Road Home for Boys
Located in South Mumbai, our Reay Road Home for Boys, was established in 1998 in response to an increase in the number of boys neglected or abused by their families or living on the street on their own. Today, 13 boys reside in the centre and we are currently expanding to be able to support more boys at our home.

The past 12 months have been characterised by extraordinary work at the Reay Road centre and significant changes and improvements have been achieved. Thanks to donations received from J. Kirby Simon Trust, Enjoy Life Foundation, and from private families we have been able to significantly improve the available infrastructure by adding a proper kitchen, washing machine, TV, and by repainting the entire building. Also the rooms located near Grant Road where the boys spend their after-school time are going through a full refurbishment that will provide a full fledged training and playing space. Education is without any doubt the area where we have achieved the most. In fact, the boys performed well in studies – two of them are now preparing for the 10th Standard exam and one boy has joined a vocational training course to become a mechanic.

- On the extra-curricular side, the boys attend weekly English, dance, and computer classes. We also have a brand new computer lab where modern PCs and Internet connectivity are available. Dance is a passion with the children and they worked really hard, supported by a professional trainer in order to prepare for a competition where they won the first prize.
It is our good fortune to mention that Abhijeet, the eldest of the family, also got a scholarship from Sumeet Nagdev Dance Arts for a dance diploma. This is in addition to continuing his studies.

The children and staff enjoyed a holiday during the summer vacation at a beach resort in Murud. For 3 days, everyone had a wonderful time staying in hotel rooms, swimming, and playing on the beach.

Thanks to our many supporters and volunteers during the year, the boys could also enjoy playing cricket and football, watching their first 3D movies, and eating pizza outside.

Thane Home for Children
Located in one of Mumbai’s major suburbs, our Thane Home for Children was established in 2007, in response to the growing need to provide a safe residential environment for children of commercial sex workers and has grown to include children in difficult circumstances, including homeless and orphaned children. The Thane Shelter Home stands as a beacon to 30 young girls and boys by not only providing shelter but also looking after their overall growth. Children of the shelter home go to school regularly. At the shelter home, they are assisted by teachers and take tuitions. English and computer classes, in our brand new IT lab, are also organized so that the children can be at par with a competitive world. Chitra, a student of 12th standard, has completed MSCIT computer course which greatly helps her in assignments and project works. Last year, the children of Thane Shelter Home participated in the Kolkata Youth Festival. It was a great moment to meet and share their ideas with many children from different

**Raj**

I am 15 years old and I am originally from Nepal. I joined the Reay Road Shelter 5 years ago after running away from home. Few months ago, I took a difficult step of running away from the shelter as I felt the need to work soon after completing 7th Standard. I got a job where I was earning Rs 2,400 per month. Instead of letting me go, CORP came to look for me and counsel me that I could also do a vocational training to prepare myself for my future job. Now I am doing a two-year course at Shilpalya Technical Institute to become a motor mechanic and I’m full of hope and motivation. Maybe I will also restart my studies and finish the 10th Standard.
countries. The children also took part in the Lions Club Talent Competition and won the first prize in dance and singing. These achievements set an example to the other students. Diwali vacation was a gracious time for children for they had a ‘Personality Development and Moral education Programme’. It played a vital role in shaping their personality. Thanks to our many supporters and volunteers during the year, the children took part in an art event in Colaba, attended a harp concert, enjoyed a treat at McDonald’s, and went for a picnic to Ammu Resort and Suraj Water Park.

**Chaya**

I come from a poor family and during my childhood days, I used to get sick very often. My father used to drink a lot and he harassed my mother and all the family members. One day my father beat my mother so severely that she was hospitalised. While I was suffering from tuberculosis, I came in contact with a staff member of CORP’s Thane Home for Children. CORP assisted me in my medical treatment and afterward I stayed at the Shelter Home. After the treatment I got better. However, my problems did not end there: when I was studying in the 8th Standard, I started getting terrible chest pain and fever. That was also the time when my father passed away. The doctors found out that I had a hole in my heart and the surgery was necessary. By God’s grace, my operation was successful. CORP helped me to get a new life.

**Sharanam Centre for Girls**

Our flagship residential shelter is the Sharanam Centre for Girls, a small permanent residence for girls that opened its doors to children in need in 2000. Located in Mumbai’s Dharavi slum, Sharanam provides a permanent loving home for more than 30 girls who were formerly homeless, destitute, neglected or abandoned. The girls receive individualised attention and attend quality schools outside the home. They speak English, are computer literate, and are accomplished dancers and artists. They are encouraged to think independently, to develop their talents beyond education, and to consider their dreams for the future. Our aim is that these children complete their 12th Standard, attend university or quality non-degree training programmes, and lead independent and productive lives. Our Sharanam Centre is unique in its family environment and in the opportunities that are provided to the girls.

- For the third year in a row, the US Consulate hosted a sports and
pizza party for the Sharanam Girls.

- A total of 5 girls are now pursuing higher education and living outside of the shelter in college hostels. They are studying nursing, B.Com, B.A., BMS, and continue to receive all support from CORP. Sonam Balkhande, who is doing third year in General Nursing, won the Best Student Award for the last academic year.
- Basketball class has become a regular part of the girls’ routine.
- The centre facility received a complete renovation in 2011, including the construction of a kitchen.
- The Sharanam Girls visited Bangalore and Mysore and toured historical places.
- The children and staff enjoyed a holiday during the summer vacation to a water park resort in Lonavala. For 2 nights/3 days, everyone had a wonderful time staying in hotel rooms, swimming, and playing on the water slides.
- 9 of our senior girls underwent a 3-week training in office work at The Art Loft. This programme improved their communication as well as English speaking skills.
- In February 2012, we celebrated 10 years of partnership with the Aasha Foundation. Aasha is a US partner that provides financial and project management support for Sharanam’s education, health, and recreational activities.

Hasina

I came to Mumbai with my mother and 3 younger brothers, 12 years ago. Since we were new in Mumbai, we faced many hardships. We stayed on the footpath and did not have proper food. Sadly our life was very miserable. I was taken to Sharanam Centre when I was still very little, but I really felt at home there. Over the years, CORP encouraged me to study, took care of all my needs, and motivated me to progress in life and subsequently, join college. Now I am pursuing my Business Management Studies. Needless to say, I would not have been able to accomplish all this without CORP’s support.
35 years of fulfilling dreams!
Fulfilling dreams!
Community Support

Beyond education and shelter programmes for children, we also run programmes that support many other needs of the residents of the communities we serve. Our community centres have programmes for senior citizens, women, families, residents seeking vocational training, and for physically and mentally challenged children and young adults. Our holistic approach to providing services across the multi-layered needs of a community is tightly connected to our goal of enabling families to pull themselves out of poverty to become self-reliant, independent, and socially responsible.

Physically & Mentally Challenged Support (Project No. 22514)

Children with disabilities face significant hardships in Mumbai. Often, their families cannot meet their needs because they lack time, resources or the education to do so. CORP’s work with children who have special needs started 20 years ago, with the aim of improving lives by maximising independence through education, healthcare, and empowerment.

We now work with 200 children with special needs. Our centres provide a range of services for these children and their families, with an emphasis on holistic development and inclusion. Since its inception, the programme has supported over 300 disabled children. Of these individuals, 32 have now completed their education and are able to support themselves independently through employment.

CORP strives to integrate children with special needs into regular private and government-run schools. Towards this, we provide additional coaching at our day-care centres to ensure extra support where required. We also provides financial support for children who aim to continue their higher studies but whose families are unable to afford it. Career guidance is provided alongside professional courses, such as computers, fashion, and interior design. We are proud that this year, 10 hearing impaired and mute children from the Shalom Centre passed their 10th Standard exams with distinction honours.

Health is another major focal area. Children at the centres receive regular medical checkups and physiotherapy visits. CORP also helps the children to acquire supportive aids and corrective surgery. Children with hearing impairment receive care at the Ali Yavar Jung National Institute for the Hearing Handicapped, where they receive...
pediatric, IQ, and educational assessments, as well as speech therapy.

Life skills education and counselling sessions are also provided for the children. The life skills sessions are designed to teach positive behavior that enable the children to deal effectively with the challenges of everyday life. Counselling sessions provide education and psychosocial support.

Monetary loans are provided to children’s families, enabling them to start businesses to sustain themselves, or to help pay for their children’s higher education. An amount of Rs. 3000-5000 is provided to about 25 families annually. The families pay back the loans in monthly installments.

CORP is determined to improve the lives of children with disabilities and their families, ensuring that no one has to face discrimination and oppression alone.

Senior Citizens Group
The elderly residents of poor communities face a wide range of challenges and worries. With increased medical needs, they often find it difficult to adjust to their deteriorating health. They may have become a burden to their families or lack care from their family members. Having spent their lives working menial jobs, they have little or no savings, and continue to work in laborious jobs to survive. They become isolated and lonely.

To combat these problems, we run programmes for senior citizens at 8 of our community centres. Over 200 seniors attend our programmes regularly to spend time with others, receive medical support, seek help from our social workers, and engage in recreational activities.

This year, we conducted many noteworthy programmes, including an eye check-up camp attended by 190 seniors with 60 cases of cataracts identified and treated. We also distributed blankets to seniors in our programmes to help
Ambubai

I am 87 years old. I came in contact with CORP, when my granddaughter was at CORP’s crèche. My bond with CORP strengthened on joining their Senior Citizens’ group 10 years ago. Sadly, after my dear husband’s death, my son forcefully took possession of my house and drove me out. I was left all alone. That was when CORP’s staff started to care for me and provided treatment for my age-related ailments. The group programmes have brought joy in my life. CORP has also helped me to clear my land issues so that there is no problem among my family members after my death. Now I am creating awareness among other senior citizens about CORP’s work enabling them to also become beneficiaries like me.

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<th>Health, Social Awareness &amp; Nutrition</th>
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Health, Social Awareness, and Nutrition are critical components of all of our programmes. All of the women, children, and seniors attending our educational, residential, and support programmes receive medical check-ups, medical care, and nutritious meals. In fact, every day we feed more than 1,500 children.

However, we also offer broad community-based health, social awareness, and nutrition programmes to combat the larger problems facing our communities such as anemia, malaria, tuberculosis, HIV & AIDS. Through our programmes, which include house-visits by healthworkers, health camps, and awareness programmes, we strive to provide preventive guidance, early detection of illnesses, and treatment.

Significant components of this year’s programmes include: 3,100 people attended our malaria check-up camp with 308 cases identified and treated; 502 women were treated through our monthly visits by gynecologists; we hosted awareness programmes on “Health Day” and “World Population Day” including films, posters, and road/street plays; and we hosted cooking classes to teach women about low-cost, balanced meals.

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<tr>
<th>Types of Camps</th>
<th>No. of Camps</th>
<th>No. of Beneficiaries</th>
</tr>
</thead>
<tbody>
<tr>
<td>Malaria</td>
<td>18</td>
<td>935</td>
</tr>
<tr>
<td>Skin</td>
<td>5</td>
<td>335</td>
</tr>
<tr>
<td>General Check-up</td>
<td>43</td>
<td>4,274</td>
</tr>
<tr>
<td>Eye</td>
<td>7</td>
<td>491</td>
</tr>
<tr>
<td>Dental</td>
<td>3</td>
<td>228</td>
</tr>
<tr>
<td>Gynecologist</td>
<td>8</td>
<td>80</td>
</tr>
<tr>
<td>Immunisation</td>
<td>73</td>
<td>5,562</td>
</tr>
<tr>
<td>Cancer</td>
<td>7</td>
<td>230</td>
</tr>
<tr>
<td>HIV &amp; AIDS testing</td>
<td>4</td>
<td>93</td>
</tr>
<tr>
<td>Leprosy</td>
<td>4</td>
<td>360</td>
</tr>
<tr>
<td>Tuberculosis (TB)</td>
<td>4</td>
<td>159</td>
</tr>
<tr>
<td>Pulse Polio</td>
<td>83</td>
<td>8,853</td>
</tr>
<tr>
<td>Diabetes</td>
<td>98</td>
<td>1,945</td>
</tr>
<tr>
<td>ANC &amp; PNC</td>
<td>4</td>
<td>46</td>
</tr>
<tr>
<td>Family Planning</td>
<td>37</td>
<td>159</td>
</tr>
<tr>
<td>Total Camps</td>
<td>398</td>
<td>23,750</td>
</tr>
</tbody>
</table>
**Other Programmes for Women**

We offer several other programmes to develop, support, and sustain the women in our communities. Adult Education Programmes operate in four of our community centres in order to provide basic education (literacy and basic maths skills) to women who didn’t ever receive one. This year 78 women attended these programmes.

Income Generation Programmes operate in two of our community centres to provide women with the opportunity to work and earn. This year, for example, women in these programmes did the tailoring and stitching of school uniforms sold to students. 64 women took part in this programme.

Self-Help Groups operate in twelve of our community centres and provide women with an avenue to save money and lend money to one another in an informal environment. In addition to helping the women learn how to better manage their finances and save for the future, we also provide information about government assistance programmes, which they might qualify for. Nearly 690 women are currently a part of our self-help groups.
Family Counselling Centre
Many of the women in our communities face significant difficulties in their home life including problems with early marriages, abusive husbands, family disputes, and in-law relations. In many circumstances these problems involve legal or police intervention. Our Family Counselling Centre works with these women and their families to provide information and advice and help them during disputes and crises. The centre is staffed by counsellors with social work training and knowledge of the legal system. The types of cases that are often tackled include dowry issues, harassment by in-laws, extra-marital relationships, and property disputes.

Our programme is supported by the Maharashtra State Social Welfare Board and Central Social Welfare Board (CSWB), and we have been recognised by the Crime Investigation & Social Welfare Branch of the Mumbai Police who now refer cases directly to us. This year, there were 126 cases registered, 63 old cases followed-up, and 123 cases settled by the efforts of our counsellors. 66 cases are currently pending.

Vocational Training
Many women living in slum communities are illiterate or have limited education. They are often confined to traditional roles in the home, taking care of their families and their households. They have limited opportunities to express themselves, learn new skills, contribute financially to the family, or enjoy any form of independence. To give these women new opportunities to earn and to motivate them to think differently about their futures, we offer a number of vocational courses for tailoring, embroidery, and jewellery-making, as well as beautician and mehendi courses. The skills acquired from our programmes provide women with the ability to seek outside employment or to work from their own homes providing services to their neighbours in the community. This year, 501 women were enrolled in our courses and many women from our tailoring classes received outside employment opportunities in the garment industry.
Annual Highlights
During the year, we supported over 5,000 families and our total number of beneficiaries reached 29,024, which is an increase of 1,078 from the previous year.

CORP received the CSO Partners ‘Outstanding Annual Report 2012’ Award for NGOs in India. The award plaque and prize of Rs. 3 lakh were presented in New Delhi in March 2012.

7 girls from Sharanam Shelter Home and 15 hearing impaired and physically challenged children passed the 10th and 12th Standard exams with first-class marks. These children are now pursuing their studies in college. Also, Indira Michael, who passed 12th Standard exams, got admission into the General Nursing course at D.Y. Patil College.

In November 2011, CORP organised a two-day outing at Vasai camp-site for 200 Senior Citizens. Eye check-ups were conducted and 68 senior citizens underwent a cataract operations.

In May 2012, our pre-school children – totally 340 – completed 5 years and subsequently they were admitted to 1st Standard in formal schools across Mumbai.

In Spring 2012, we opened a new centre in Swami Nagar, a very poor and underserved community in Ambernath, and more than 150 residents are supported there.

A total of 305 health check up camps were held for various ailments like malaria, skin, dental, eye, cancer, HIV & AIDS. A total of 24,050 people benefited through our health programmes.

We launched two new tailoring classes for women and school drop-out girls at Reay Road and Jogeshwari slums and a total of 42 women were enrolled. Overall 501 youth completed vocational training for trades like tailoring, beauty care, embroidery work, mehendi, and jewellery-making.

45 women have successfully completed the Montessori Teacher’s
Training. Interestingly, they are now placed at different NGOs across Mumbai. Also, we are planning to conduct 3 new batches for a total of 60 women of the slum communities.

In November 2011, a training programme titled ‘Team Building and Motivation’ was held in Bangalore. This session was attended by 35 staff members. After completion of the training, our staff were taken for an educational awareness tour to important places of interest in Mysore and Ooty.

We opened 2 computer centres with new PCs, printers, and Internet connectivity at our shelters in Thane and Reay Road; and we started giving computer classes. Furthermore, in the same shelters, we managed to start professional English classes. We now have over 40 children benefiting from these trainings.

This year CORP distributed 2,000 gift boxes to poor children at our different projects through Samaritan’s Purse.

In partnership with Toybank we started a Community Toy Library in Reay Road for 50 children residing in that community. Thanks to the partnership with Toybank during the year, we have also been able to distribute toys to hundreds of children at our centres in Reay Road, Virar, Ambernath, and Thane.

In January the ‘Asian Youth Festival-2012’ was held in Kolkata. This event was sponsored by ‘Young Men’s Welfare Society’ and 20 individuals from our Thane centre attended it. Our youth availed of this unique opportunity and visited different places of interest. They interacted with other participants from different states of India and also from Asian countries. During the event, our youth performed a spectacular folk dance depicting the culture and heritage of Maharashtra.

Thomson Reuters selected CORP for a volunteering project for its managers as part of a global leadership programme. During the two-month assignment, partially spent in Mumbai, a group of 5 passionate professionals from across the world managed to complete the redesign of our reporting system which is currently under implementation.

Our long-lasting partnership with the US Consulate of Mumbai was particularly active this year with the traditional sports and pizza party for the Sharanam girls and with an art and movie event for the younger kids of our shelter homes both happening on the Consulate grounds.

Thanks to the support of FITCH, the Sharanam Centre facility received a complete renovation in 2011, including the construction of a kitchen, functional furniture with extra storage space, and bright colorful walls.
IN THE MEDIA

**Sakal**
CORP celebrated ‘World Food Day’ on 16-10-2011

**DNA**
CORP participated in the Joy of Giving week

**Loksatta**
CORP’s helping hand for abused and exploited children

**Sakal**
Children benefitting from CORP’s various programmes

**Lokmat**
Hearing impaired children of CORP’s project proved that despite disability they excelled in studies
Credibility Alliance Norms Compliance Report

CORP’s General Body meets once a year to interact on the budget, statements of report, and to conduct future planning for the organisation. The Executive Committee meets a minimum 4 times each year to plan and implement the various activities of CORP’s programmes.

CORP Board and Executive Committee

**Chairman**
Bishop Dr. Elia Pradeep Samuel

**Director**
Nirmal Chandappa

**Executive Committee**
Rev. James V. Kumar
Mr. Rammohan Ghatge
Ms. Joyce Savel

**Board Members**
Rev. S. Retnamony
Rev. D.G. Jadhav

Mr. Rajshekar Abraham
Dr. Sheetal Daniel Kale
Mr. Anil P. Ahaley
Mr. Suneel Rahator
Ms. Mallika Varghese
Rev. S.G. Suryawanshi

**Registration with Charity Commissioner, Mumbai**
Societies Registration Act, 1860: Bom-338/77

Bombay Public Trust Act No: F-4582 (Mumbai)

Staff salary and benefit analysis

<table>
<thead>
<tr>
<th>Gross Salary + Benefits (per Annum) (Rs.)</th>
<th>Men</th>
<th>Women</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>30,000 – 50,000</td>
<td>-</td>
<td>41</td>
<td>41</td>
</tr>
<tr>
<td>50,000 – 75,000</td>
<td>1</td>
<td>10</td>
<td>11</td>
</tr>
<tr>
<td>75,000 – 1,00,000</td>
<td>2</td>
<td>6</td>
<td>8</td>
</tr>
<tr>
<td>&gt;1,00,000</td>
<td>2</td>
<td>7</td>
<td>9</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>5</td>
<td>64</td>
<td>69</td>
</tr>
</tbody>
</table>

Foreign Contribution Regulation Act
Organisation registration No: **083780064**
Registration valid up to: **Permanent**
Date of original registration: **10 August, 1977**
Nature: Social

Tax exemption under section 80G of the Income Tax Act
DIT(E)/MC/80G/1292/2009-10 (Permanent)
Permanent Account Number (PAN): AAATC1150F
### Balance Sheet

<table>
<thead>
<tr>
<th>Liabilities</th>
<th>Sch No.</th>
<th>Amount (Rs. in Lakh)</th>
<th>Assets</th>
<th>Sch No.</th>
<th>Amount (Rs. in Lakh)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Other earmarked funds</td>
<td>1</td>
<td>33.89</td>
<td>Fixed assets</td>
<td>4</td>
<td>20.15</td>
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<tr>
<td>Income and expenditure a/c</td>
<td>2</td>
<td>75.71</td>
<td>Investments</td>
<td>5</td>
<td>78.18</td>
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<tr>
<td>Other liabilities</td>
<td></td>
<td></td>
<td>Current assets and loans and advances</td>
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<td></td>
</tr>
<tr>
<td>For expenses and others</td>
<td>3</td>
<td>1.97</td>
<td>Advances and Deposits</td>
<td>6</td>
<td>2.70</td>
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<tr>
<td></td>
<td></td>
<td></td>
<td>Interests receivable</td>
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<td>0.95</td>
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<tr>
<td></td>
<td></td>
<td></td>
<td>CSWB grant receivable</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>For Creche</td>
<td></td>
<td>4.24</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Cash and bank balance</td>
<td>7</td>
<td>5.35</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>111.57</td>
<td>Total</td>
<td></td>
<td>111.57</td>
</tr>
</tbody>
</table>

### Income and Expenditure

<table>
<thead>
<tr>
<th>Expenditure</th>
<th>Sch No.</th>
<th>Amount (Rs. in Lakh)</th>
<th>Income</th>
<th>Sch No.</th>
<th>Amount (Rs. in Lakh)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Establishment expenses</td>
<td>10</td>
<td>17.21</td>
<td>Donation received</td>
<td>8</td>
<td>84.39</td>
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<tr>
<td>Depreciation</td>
<td>4</td>
<td>3.03</td>
<td>Grant from Central Social Welfare Board of India sanctioned during the year</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Expenditure on objects of the Trust</td>
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<td></td>
<td>For Crèches</td>
<td></td>
<td>12.72</td>
</tr>
<tr>
<td>Educational expenses</td>
<td>11</td>
<td>59.18</td>
<td>For F.C.C</td>
<td></td>
<td>2.28</td>
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<tr>
<td>Medical expenses</td>
<td>12</td>
<td>6.12</td>
<td>FD Interest</td>
<td>4</td>
<td>5.65</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Bank Interest</td>
<td></td>
<td>0.23</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Income from other sources</td>
<td>9</td>
<td>8.84</td>
</tr>
<tr>
<td>Surplus during the year</td>
<td>28.59</td>
<td></td>
<td>Int on IT Refund (AY 09-10)</td>
<td>0.02</td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>114.13</td>
<td></td>
<td>Total</td>
<td>114.13</td>
<td></td>
</tr>
</tbody>
</table>

### How we utilise our funds

- **Programmes**: 89%
- **Administration**: 4%
- **Capital**: 7%

### Where our funds come from

- **Individuals**: 57%
- **Alliance**: 23%
- **Corporates**: 12%
- **Institutions**: 8%

Chartered Accountants: P.J.RAICHURA & COMPANY
Staff

We strongly believe that staff development is the key to creating an impact. Many of our own staff members are themselves success stories: women from the disadvantaged communities we serve who have participated in our programmes and subsequently received the necessary training and development to join our team as full-time teachers and social workers.

Our staff members have shown their dedication to our vision by their longevity, and have been with us for an average of 10 years. To give back to our staff members, we provide yearly staff outings, development programmes, and ongoing training. The training includes refresher sessions throughout the year, designed to deepen our staff’s understanding of a range of social issues, as well as training in areas such as disaster management. The knowledge we impart to our staff members can then be cascaded down to the local community, allowing individuals within communities to take responsibility as well.

In order to better understand the needs of our staff members, this year we conducted a ‘CORP Employee Satisfaction Survey’ and the results clearly show that they are happy with CORP’s management and are highly motivated towards our causes. 88% of the CORP employees surveyed are happy working at CORP. 92% of the employees are proud to be associated with CORP as employees and 96% of the employees are happy and satisfied with their immediate supervisors. Based on the outcome of this study we have begun important HR improvement projects such as a new appraisal process.

Shilpa Shivaji Mestry

I joined CORP’s Jogeshwari Centre as a tailoring teacher in 1992. Later I got an opportunity to undergo creche teacher’s training and I taught small children. CORP encouraged me to participate in various training programmes which helped my personal development.

I conducted stitching classes for girls and women of the slum communities. Now, hundreds of these beneficiaries are self-dependent.

I availed loan from my Provident fund account for purchasing my residential flat in Virar. Also, CORP Employees’ Credit Society granted me loans for the educational needs of my children. I am a proud member of the large family of CORP.
Donors and supporters
Donors & Supporters
Without the support from the following donors and partners, CORP would not be in a position to provide invaluable services to the countless number of vulnerable women and children of Mumbai. We sincerely thank each and every one of these organisations and individuals for their continued support and belief in the work that we do and we hope that these relationships continue to exist, long into the future.

Maharashtra State Social Welfare Board

Central Social Welfare Board,
Government of India

Vim Team -
Davis United Methodist Church, California

Bombay Community Public Trust

J.Kirby Simon Foreign Service Trust

Smart Cube Pvt. Ltd.

General Board of Global Ministries

Aasha

RIPA

Global Fund for Children
Many thanks to CORP’s Governing Board and the Executive Committee for their participation, encouragement, support, and overall guidance and patronage.

Partners:
Aasha Foundation
ArtOxygen
Avehi
Boeing International Corporation India Pvt. Ltd.
Central Social Welfare Board, Government of India
Christian Horizons in Canada
Consulate General of the United States–Mumbai
CSO Partners
Dasra
Disha Foundation Trust
Enjoy Life Foundation
FITCH
Holistic Child Development India
Inspirasia Foundation
J. Kirby Simon Foreign Service Trust
Karmayog
Kindernothilfe (KNH)
Mastek Foundation
Maharashtra State Social Welfare Board
Mohile Parikh Centre
P. J. Raichura & Company
Smart Cube Pvt. Ltd.
Sumeet Nagdev Dance Arts Foundation
Tata Institute of Social Science, TISS
Tata Steel Ltd.
The Bombay Community Public Trust
The Advance, General Board of Global Ministries, GBGM
The Global Fund for Children
Thomson Reuters
Toybank
Union Bank of India
United Way

Vibha
Vim Team – Davis United Methodist Church, California
2adpro

Individual donors
Abhijeet Diwakar Tambde
Adam Blencowe
Adelaide Orlando
Alberto Riva
Andrea Manusardi
Anna Giorno
Antoinette LaPaglia
Associazione Yogananda
Brendan McCormick
Becogli Arccoid

N Thomas Rajkumar
CORP has been a bright torch of love, knowledge and hope for children in Mumbai. We at HCDI congratulate the children of CORP for offering us their fellowship and their success in school, college and in the world of work, which gives us the energy to continue our services towards the children in India who don’t have the resources.

For many years CORP has been very committed in facilitating the empowerment of physically and mentally challenged children. Their strength lies in their faith in God’s word and in visualizing a positive change for those marginalized and distressed. CORP has helped the children to cope with their being different and at the same time helped them become part of the mainstream. HCDI wishes them glorious success and joy.

Benjamin Wall
Bhosle
Bernardo Dal Seno
Brighty Anthony
Carlo Bolognini
Carola Maffeis
Caterina Loduca
Citibank Employees
Charles Vijaykumar
Christian Petit
Chiara Somaschini
Civil Society Organisation
Claudia Norma Longoni
Consuelo Funari
Corrado Toppi
Chris Tatarowicz
Da Alfredo Employees
Daniela Freschi
Davide Vignati
David Blair
Dilip Kantilal Shah
Dino Prevete
Érica Micheletti
Enrico Consonni
Flavio Ferrari
Frederic Weill
Filippo Cimarosa
Gianluca Capochiani
Giustina Cimarosa
Gospel Mission of India
Gruppo Kronos
Hazra Noormohammed
Indrajeet M. Thakur
Innerwheel Club of Bombay
Jacob, Quality Agencies, Bhopal
Jayshree Narshana
J. B. Petit High School for Girls
Jill Nikolai
Kandapal Harish Chandra
Kaushik Modi
Kaveer Shahani
Kunal N. Shah
Krutika Bhalia
Laura Falcetti
Lindsay Stratton
Luca Ghezzi
Luigi Vezzola
Maharashtra Ekta Abhiyan
This year, the Aasha Foundation celebrated the 10th anniversary of our partnership with CORP’s Sharanam Centre for Girls! Ten years!

For 10 years, we’ve worked closely with CORP to enrich the Sharanam girls’ lives through educational, health, and social enrichment programmes. We’ve loved being part of their lives, watching them blossom into talented, English-speaking, computer-literate young women. It’s an incredible achievement that 5 girls who were 10 when we first met them in 2002 now attend university and live in college dorms.

The duration of our partnership speaks volumes for the mutual trust, respect and admiration between our two organisations; the accomplishments of these young women speak for themselves as indicators of the quality of care and opportunity from CORP.

Karen Doff & Jenn Ryan

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Mamma Santina Hotel Employees
Marco Brianza
Marco Ferrari
Marco Longoni
Marinella Soldi
Mario Ferrari
Mario Gullo
Matteo Brambilla
Matteo Castelli
Max Borrelli
Max Giuliani
Melanie Staehli
Michele Meroni
Mirco Plozza
Moses Devdas
Narayan Vaidya
Omega Tutorial
Parameswarn G.
Paola Carla Tonta
Paulo Magnani
Pierre-Adrian Irle
Pietro Braguglia
Pigeon Express Services
Prashant Gurav
Rajaram Shankar Naiksatam
Ramesh Mahatre
Raffaele Cordiner
Remo Imperadori
Renata Cristini
Riccardo Becagli
Rev. Mansing & Promilla Das
Foundation, India-Reconnect
Robinson Marathi Methodist Church
Siddharth Mehta-Bay Capital
Severino Meregalli
Silvia Imperadori
Simone Colombo
Simone Funari
Sonja Mantovani
Stefano Giacomelli
Stefano Riva
Stephan Sager
Sebastian Schmid Relenberg
Shireen Mistry
Shri Mahaganapati Gayathri Seva Trust
Shri Ramesh Matriji Nagar Seva
Shyamsunder Sharma
Silica Scientific Works
Stephan Lofts
Surya Print & Packaging House
Tapasvini Vimal Soni
Tim Engineering Work
Tiziana Ballabio
Thomas Johnson Thomas
Uma Parekh
Vidyा Sangle
Warner Memorial Methodist Marathi Church Kurla
Dr. Armstrong Edith
Dr. Edith Windgassen
Dr. Stanley B. Scott

Volunteers, interns, consultants, and visitors
Alex Achimore, Davis, UMC
Alexandre Cailleux
Anna Reisbaum
Andrea Brown
Antonio Galluzzi
Aditya Sharma

David Blair

Working with CORP on the Sharanam project has been a genuine privilege for FITCH. The relationship started some three years ago and has resulted in the complete redesign and implementation of the Sharanam shelter in Mumbai.

As well as finding the work itself enjoyable, it has been inspiring to work alongside Nirmal and his team, and an absolute pleasure to get to know the children whose lives have been touched and enhanced by the excellent work that CORP have been doing for many years now.

We look forward to continuing our relationship with CORP and to finding ways to help implement new designs for the other CORP run shelters in Mumbai.
My very first contact with CORP was at the Shelter Home in Thane where I was totally overwhelmed by the warm and joyful family atmosphere and by the unforgettable smiles of the boys and girls living there. It took me just a few minutes to feel part of it and to realise that I was in the only place where I wanted to be. During the few weeks I spent in Mumbai I could then visit other centres managed by CORP and I experienced everywhere the same magic mix of passion, joy, and hope for the future. I keep thinking about my new Indian friends and in the meanwhile, I do my best to raise funds in favour of CORP.

I have always felt at home at CORP. They seem to be like one very big family. The Director, Nirmal, the staff, the volunteers; everyone is comfortable with each other and happy to work together towards CORP’s mission.

It has been a pleasure for me and the rest of my group ‘Burning Rocks’ to use our music to benefit the underprivileged women and children of our society. It feels great that through our music and fund raising efforts, we are able to reach out to the poor and marginalised people in our city. I have seen children who earlier had nothing, but now have smiles on their faces as they cherish their present lives and look forward to a bright future.

Consuelo Funari

Winston Fernandes

2011-12 Annual Report credits:
Donate Now

We are pleased to accept donations by cheque, wire transfer or online by credit card, as well as in-kind donations.

You can also sponsor a cause through our Monthly Giving Programme and your gift of just Rs. 100 per day (Rs. 36,000 annually) enables a needy child to receive access to quality education, healthcare, and nutrition and to move forward towards a successful career and productive future.

Get Involved


Your contribution will help us to change lives, build stronger communities, and make a lasting change in Mumbai.

Donations to CORP are tax-exempt under section 80G of the Income Tax Act for Indian taxpayers. Online donations are exempt under section 501(c)(3) of the United States Internal Revenue Code for American taxpayers.

Community Outreach Programme

Methodist Centre,
1st Floor, 21, YMCA Road,
Mumbai Central,
Mumbai - 400 008, India.
Tel. +91(22)2308-6789
Fax. +91(22)2307-3406
Email: info@corpindia.org

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www.facebook.com/corpindia